

ANNEXURE A: PRODUCTS and SERVICES

PRODUCTS AND SERVICE LIST

1. **Software Licences**

2. **Support and Maintenance** (Renewals)

[as defined in the applicable support and maintenance agreement (part of Special Terms Governing the Use of Products and Services)]

3. **Professional Services**

[as defined in the PSA (part of Special Terms Governing the Use of Products and Services)]

4. **Premium Support**

[as defined in the applicable support and maintenance agreement (part of Special Terms Governing the Use of Products and Services)]

5. **Training**

6. **Cloud Services**

7. **Enterprise Licenses (ELA)**