



## VACANCY

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|------------------------|---|---|
| <b>REFERENCE NR</b>    | : | <b>VAC00999/23</b>  |
| <b>JOB TITLE</b>       | : | <b>Technical Manager Applications Development &amp; Maintenance (IOT and AI Development Services)</b>                     |
| <b>JOB LEVEL</b>       | : | <b>D3</b>   |
| <b>SALARY</b>          | : | <b>R 724 276 – R 1 086 415</b>  |
| <b>REPORT TO</b>       | : | <b>Senior Manager (Application Development OR Application Maintenance)</b>  |
| <b>DIVISION</b>        | : | <b>ADM: Exec Apps Development &amp; Maintain</b>  |
| <b>DEPT</b>            | : | <b>ADM: DEV Application Development Services</b><br><b>AI, IOT, Integration DEVOPS Development and Provision Services</b> |
| <b>LOCATION</b>        | : | <b>SITA Centurion</b>   |
| <b>POSITION STATUS</b> | : | <b>Permanent (Internal &amp; External)</b>  |

### Purpose of the job

The role is to manage and co-ordinate service management and/or project management, be accountable for financial management, supplier/contract management, Human Resources, and ICT services at a unit level. The Technical Manager will also be in charge of maintaining, supporting, and upgrading existing systems and applications needed to keep the business operational. This includes the monitoring of service level agreements and customer expectations.

### Key Responsibility Areas

- Ensure that Application Development projects needs are managed and service delivery resources perform against agreed time, cost and quality requirements;
- Manage and provide guidance to the team on Applications Development services processes and procedures as to their use to ensure compliance with standards to maintain the quality of developed applications;
- Responsible for the delivery of new feature functionality, as well as the production support for in scope Applications Development services;
- Serve as a communication point between Business and the customers for Applications Development projects and services responsible for and ensure that service level agreements and customer expectations are met;
- Develop and manage implementation of the modernisation plans for legacy systems;
- Partners with product owners, architects, and other IT leaders and staff to deliver Applications Development projects and services that support business initiatives and meet the clients `s needs;
- Manage a team of software developers and provide leadership and direction for selecting solutions;
- Ensure that contracted suppliers perform against the contract/service level agreement requirements; and Manage operational and service deliver risks/problems.

## Qualifications and Experience

**Required Qualification:** 3 – 4-year National Higher Diploma / National Degree in Software Engineering/ Computer Science /Information Technology or relevant qualification equivalent to NQF Level 6. Vendor certification for applications will be an added advantage.

**Experience:** A minimum of 8 years in the ICT field, including IT Governance, IT Planning, systems development/procurement, implementation and maintenance/enhancements of integrated solutions across multiple hardware and software platforms with leadership, management, operational responsibility in a large corporate/public sector organisation including: minimum 3 years' experience in a management/leadership level/role. Experience should include the following: Application Lifecycle Management experience including exposure to Agile methodology, .Net, and Web Services development as an added advantage. Experience with large to very large enterprise environments which include multiple site locations Hands-on technical development experience. Experience in designing, developing, and writing code for programs, reports, interfaces. Experience in preparing technical design, training, and deployment.

## Technical Competencies Description

**Knowledge of:** Application Solution/Systems Development, Maintenance & Implementation. In-depth knowledge of SDLC methodologies and best practices. Knowledge of Agile/Scrum project methodologies. In-depth technical knowledge of application software. Understanding of software development concepts and processes. Knowledge of formal project management concepts and methodologies. Ability to manage multiple system development projects at once and facilitate project team activities. Knowledge and understanding of PFMA. Knowledge of Business Change, Business Change Management, Requirements Definition and Management.

**Technical Competencies:** Application Development; Application Maintenance and Support; System Development System Maintenance & Support; Architecture; Business Analysis; Business Continuity; Business Development; Business Writing; Customer Relationship Management; General Administration; Enterprise ICT Governance (Policies & Legislation); Information Security and Application Protection; IT Project Management; Research & Innovation Software Quality Management; Vendor/Supplier Management; and Corporate Governance

**Leadership competencies:** Customer Experience, Collaboration, Communicating and Influencing, Honesty, Integrity and Fairness, Outcomes driven, Innovation, Planning and Organising, Creative Problem Solving, and Bimodal IT Practice

Managing People and Driving Performance, Decision Making, Responding to Change and Pressure, and Strategic Thinking.

**Interpersonal/behavioural competencies:** Active listening, Attention to Detail, Analytical thinking, Continuous Learning, Disciplined, Empathy, Inclusivity, Resilience, and Stress Management.

## Other Special Requirements

N/A.

## How to apply

To apply please log onto the e-Government Portal: [www.eservices.gov.za](http://www.eservices.gov.za) and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;

4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

**Or**, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [eRecruitmentSupport@sita.co.za](mailto:eRecruitmentSupport@sita.co.za)

**CV`s sent to the above email addresses will not be considered**

**Closing Date: 12 September 2022**

#### **Disclaimer**

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be accepted
- CV`s sent to incorrect email address will not be considered