



VACANCY - 3064

REFERENCE NR	:	VAC01153/24
JOB TITLE	:	Technical Manager: Applications Maintenance
JOB LEVEL	:	D3
SALARY	:	R 760 490 – R 1 140 736
REPORT TO	:	Senior Manager: Applications Maintenance
DIVISION	:	Applications
DEPARTMENT	:	Applications Maintenance
LOCATION	:	SITA Centurion
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

The role is to manage and co-ordinate service management and/or project management, be accountable for financial management, supplier/ contract management, Human Resources, and ICT services at a unit level. The Technical Manager will also oversee maintenance, support, and enhancements for existing systems/applications needed to keep the business operational. This includes the monitoring of service level agreements and customer expectations.

Key Responsibility Area

- Ensure that projects match business needs and requirements, furnish end-user requirements.
- Review requests for application changes, upgrades, and enhancements to ensure they meet the needs of the business.
- Manage and provide guidance to the team on applications services, processes and procedures as to their use to ensure compliance with standards to maintain the quality of developed applications.
- Responsible for the delivery of new feature functionality, as well as the production support for in scope Applications and services.
- Serve as a communication point between business and the customers for projects and services and ensure that service level agreements and customer expectations are met.
- Develop and manage implementation of the modernization plan for current legacy systems.
- Partners with product owners, architects, and other IT leaders and staff to deliver applications projects and services that support business initiatives and meet the clients 's needs.
- Manage a team of software developers, data analysts and system designers

Qualifications and Experience

Minimum: 3 – 4 Year National Diploma / Degree in Software Engineering/ Computer Science /Information Technology or relevant qualification equivalent to NQF Level 6. A postgraduate qualification in Software Engineering/ Computer Science /Information Technology or relevant equivalent will be an added advantage.

Certification: Vendor certification for applications will be an added advantage.

Experience: A minimum of 8 years in the ICT field, including IT Governance, IT Planning, Systems Development/Procurement, Implementation and Maintenance/Enhancements of integrated solutions across multiple hardware and software platforms with leadership, management, operational responsibility in a large corporate/public sector organisation including minimum 3 years' experience in a management/leadership level/role. Experience

should include the following: Application Lifecycle Management experience including exposure to Agile methodology. Extensive experience in Data Intelligence solutions (Data Governance, Data Engineering, BI and Analytics, Data Warehousing, Data Integration & APIs, Reporting & Visualization). AI & Machine Learning is an added advantage. Experience with large to very large enterprise environments which include multiple site locations, hands-on technical development experience. Experience in applications development and maintenance. Experience in preparing technical design, training, and deployment documentation. Extensive experience in interacting with customers.

Technical Competencies Description

Application/Solution/Systems Development, Maintenance & Implementation. In-depth knowledge of SDLC methodologies and best practices. Knowledge of Agile/Scrum project methodologies. In-depth technical knowledge of applications development and maintenance. Understanding of software development concepts and processes. Knowledge of formal project management concepts and methodologies. Ability to manage multiple system development projects at once and facilitate project team activities. Knowledge and understanding of PFMA. Knowledge of Business Change, Business Change Management, Requirements Definition and Management.

Other Special Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered

Closing Date: 07 August 2026

Disclaimer

SITA is an Employment Equity employer, and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.

- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.