



VACANCY -3090

REFERENCE NR	:	VAC00744/27
JOB TITLE	:	Specialist: Supplier Relationship Management
JOB LEVEL	:	C4
SALARY	:	R 409 935 - R 614 903
REPORT TO	:	Consultant: Supplier Relationship Management
DIVISION	:	IT Infrastructure Services
DEPT	:	Network Services: National & DOD
LOCATION	:	SITA Centurion
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

Execute, maintain the strategy to manage suppliers, ensure the delivery of network services in line with agreed service levels for SITA key clients and ensures maximum value is received for the money that an organization pays to its suppliers.

Key Responsibility Areas

- Provide inputs in the solution architecture development and execution.
- Participate in the development of strategies for managing Wide Area Network suppliers to ensure alignment with organizational objectives.
- Monitor supplier performance on operation, maintenance and governance across the provisioning of the Wide Area Network to ensure effective and efficient service delivery.
- Manage supplier relationships in line with contracted Service Level Agreements for cost reduction and increased performance.
- Ensure that service providers participate in SITA's disaster recovery and business continuity.

Qualifications and Experience

Minimum: National Diploma/ Degree in Computer Science /Information Technology/Engineering/ Logistics Supply Chain Management or relevant equivalent NQF Level 6.

Certificate: Advantageous ITIL

Experience: 3 -5 years in the provision of ICT services / solutions, business support/operations as well as in the provisioning of large systems within the corporate which should include the following: 2 - 3 years ICT Service Delivery experience with a sound understanding of the underpinning technologies. IT/Service Delivery exposure on ITSM (Service Management) practices and principles 2 - 3 years IT contracts and vendor management experience.

Technical Competencies Description

Knowledge of: IT Models and Frameworks; Vendor Management, Project Management skills, Contract Management; ICT Business Environment and Landscape Governance; Risk Management; Knowledge and understanding of ICT technologies, legislation, policies and procedures. Knowledge of PFMA and procurement procedures in Government. Understanding continual improvement through service/process monitoring and evaluation. Financial Management, IP Infrastructure Administration and Systems management.

Other Special Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support egovsupport@sita.co.za **OR CALL 080 1414 882**

CV`s sent to the above email addresses will not be considered

Closing Date: 04 September 2026

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.