



#### VACANCY - 3025

|                 |   |                                               |
|-----------------|---|-----------------------------------------------|
| REFERENCE NR    | : | VAC00777/25, VAC00654/27 & VAC00653/27        |
| JOB TITLE       | : | Specialist: Functional Application Support X3 |
| JOB LEVEL       | : | C4                                            |
| SALARY          | : | R 409 935 – R 614 903                         |
| REPORT TO       | : | Consultant: Functional Application Support    |
| DIVISION        | : | Application Development & Maintenance         |
| DEPT            | : | Transversal and Unique Systems                |
| LOCATION        | : | SITA Erasmuskloof                             |
| POSITION STATUS | : | Permanent (Internal & External)               |

#### Purpose of the job

To provide Functional Application Support services related to specific clients and application systems according to service elements as specified in the applicable service level agreements.

#### Key Responsibility Areas

- To provide Business Advisory Services.
- To provide functional application support services.
- Provide implementation support.
- Transfer skills to team members.
- Provide Integrated Management information support solutions to clients and management.

#### Qualifications and Experience

**Minimum:** 3-year bachelor's degree or National Diploma in ICT or equivalent related field/ NQF level 6.

**Experience:** 3-4 years' experience as functional application support working with the CWP and MEDSAS applications.

#### Technical Competencies Description

Knows the organisations policy framework, management structures and reporting procedures for all aspects of the programmes environment. Product and Solution Development Solution Testing Government strategies, intergovernmental relations ICT Business Environment and Landscape SDLC, Entity relationship diagrams Has some experience of working on projects and of communicating with users on technical issues. Demonstrates good oral and written communication skills. Has a thorough knowledge of business aspects of the application(s), and of technical aspects of the application system(s) and the hardware and software environment in which they run. Understanding of the business environment Knowledge and understanding of the application system environment Ability to resolve application problems quickly and cost effectively Ability to work under pressure

#### Other Special Requirements

N/A

#### How to apply

To apply please log onto the e-Government Portal: **[www.eservices.gov.za](http://www.eservices.gov.za)** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) OR call 080 1414 882

**CV`s sent to the above email addresses will not be considered**

**Closing Date: 21 July 2026**

**Disclaimer**

SITA is an Employment Equity Employer, and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered into with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.