



## VACANCY - 2999

<b>REFERENCE NR</b>	:	<b>VAC00527/27</b>
<b>JOB TITLE</b>	:	<b>Specialist: EUC Backup Administrator</b>
<b>JOB LEVEL</b>	:	<b>C5</b>
<b>SALARY</b>	:	<b>R 478 420 - R 717 630</b>
<b>REPORT TO</b>	:	<b>Senior Specialist Backup Administrator</b>
<b>DIVISION</b>	:	<b>Service Management</b>
<b>DEPT</b>	:	<b>EUC DOD</b>
<b>LOCATION</b>	:	<b>SITA Erasmuskloof</b>
<b>POSITION STATUS</b>	:	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

To maintain the core Backup infrastructure, rectify faults affecting Backup Infrastructure availability and capacity, install Backup servers and ensure that contracted data is backed up and restores are functional. Provide 2nd ,3rd line and supervisor support to EUC resources. Resolve medium operational incidents and provide support and associated services in the client's enterprise LAN /End user environment to ensure good service delivery.

### Key Responsibility Areas

- Provide Maintenance and support of backup services.
- Installation of backup hardware and storage devices.
- Implement procedures, standards, backup policies and related services and monitor adherence thereof.
- Resolution and handling of medium operational Incidents as per SLA incident handling timeframes.

### Qualifications and Experience

**Minimum:** Grade 12 plus 3 Year National Diploma or Degree or higher in IT related fields or NQF level 6.

**Certification:** MCSE

**Experience:** 3 - 5 years practical experience in the provision and support of Backup Infrastructure services & core server infrastructure and associated services.

### Technical Competencies Description

**Organizational Awareness:** IT and Government Industry IT Products and Services Knowledge of: System performance Server Performance Management [knowledge of TCP/IP, DNS, 802.1x, and DHCP protocols; knowledge of Windows and Linux Servers, Server Operations, Backup Server applications, etc.; knowledge of both physical and virtualized servers, especially Hyper-V and VMware. Knowledge of Architecture and design of Backup Infrastructure. Understanding of the government regulations. Public Finance Management Act (PFMA) Understanding of: Hardware and software support for client system/solutions, Server & Storage related technologies & related management toolsets and solutions Service Management systems (ASPECT/ITSM7) or equivalent applications ICT Operational Trends Network Operating Systems Project Management NOS/Active Directory/Virtualisation Quality assurance standards DNS, E-Mail, software deployment, Patch management, Core Stack builds VPN technologies and concepts Disaster Recovery Virtualisation technologies and concepts Computer and network security principles Operating System Stack builds (OS Imaging). Service Level Management.

### Other Special Requirements

N/A

## How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) OR call **080 1414 882**

**CV`s sent to the above email addresses will not be considered**

**Closing Date: 30 June 2026**

## Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.