



VACANCY - 2842

REFERENCE NR	:	VAC00258/27
JOB TITLE	:	Specialist Commercial Researcher
JOB LEVEL	:	C4
SALARY	:	R 409 935 - R 614 903
REPORT TO	:	Consultant Commercial Researcher
DIVISION	:	Service Management
Department	:	Products Services and Customer Solutions
LOCATION	:	SITA Centurion
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To perform detailed benchmarking and commercial analysis of SITA's Products and Services features and prices throughout the product and service lifecycle management, providing accurate, reliable inputs to support pricing, profitability, and market alignment under the guidance of the Consultant Commercial Researcher.

Key Responsibility Areas

- Conduct benchmarking of Products and Services.
- Support monitoring of product profitability and market share.
- Implement cost reduction and process improvement activities.
- Maintain integrity of pricing information
- Operational support and continuous improvement.
- Risk identification and reporting.

Qualifications and Experience

Minimum: 3 year National Diploma/Degree in Finance / Commerce / Computer Science / Information Technology / Business Management or related fields.

Experience : At least 3 years' experience in market analysis, preferably in an ICT / Commercial / Information Technology / Business Management environment.

Technical Competencies Description

Knowledge of: ICT products and services, Costing and Pricing Principles, Research Methodologies and Report writing

Technical competencies: Customer Relationship Management; Financial Accounting; Management Accounting; Product & Service Lifecycle Management; Research & Innovation.

Interpersonal/behavioural competencies: Attention to Detail; Analytical thinking; Continuous Learning; Disciplined; Resilience; Stress Management

Other Special Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour
2. Click on "Recruitment Citizen"
3. Log in using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered

Closing Date: 27 March 2026

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.