



## VACANCY - 2740

<b>REFERENCE NR</b>	:	<b>VAC01004/26 &amp; VAC01005/26</b>
<b>JOB TITLE</b>	:	<b>Specialist: Commercial design and Packaging Services x2</b>
<b>JOB LEVEL</b>	:	<b>C4</b>
<b>SALARY</b>	:	<b>R 409 935 - R 614 903</b>
<b>REPORT TO</b>	:	<b>Specialist: Commercial design and Packaging</b>
<b>DIVISION</b>	:	<b>Lead Consultant: Commercial design and Packaging</b>
<b>Department</b>	:	<b>Products, Services and Solutions</b>
<b>LOCATION</b>	:	<b>Erasmuskloof</b>
<b>POSITION STATUS</b>	:	<b>Permanent (Internal &amp; External)</b>

### **Purpose of the job**

Responsible for Product and Service Life-Cycle Management and Commercial Design and Packaging of SITA Products and Services. To provide support for the Service Life Cycle Management function –Product and Service Commercialisation, Product and Service pre-sales and post-sales support aligned to the SITA Strategy, SITA Business Model and SITA Engagement Model. Support the effective management ICT resources as a function of Product and Service Life Cycle Management processes for Application Development and Maintenance Services. Responsibility the packaging of all products and services and customer value propositions across all SITA service categories. Institutionalising Product and Service Portfolio Management and Product and support of Product and Service Catalogue Management.

### **Key Responsibility Areas**

- Provide support and assistance in analysis of the product and services research reports.
- Support the development ICT product and services strategies aligned with Government Department and State-Owned Enterprises strategies.
- Support the design, process, manufacturing, test, quality and costing of products and services as they move from conception to delivery
- Implementation of the product and service lifecycle framework across all SITA service categories
- Support the management and maintenance of the SITA Products and Services catalogue
- Provide support on pre-sales and post sales activities
- Supports the tactical processes and workflows relating to Products Life Cycle Management.
- Comply to the framework for the management of required outputs
- Gathering and analysing product information and service information.  
Producing the required artefacts and outcomes of packaging.

### **Qualifications and Experience**

**Minimum:** 3-year Diploma / Degree in a relevant discipline / NQF level 6 in Computer Science or Information Technology or related.

**Experience :** 3-5 years experience in the ICT field with operational responsibilities in a large corporate/public sector organisation. 2-3 of these years should be in product and service Life-Cycle Management, service management, catalogue management.

## Technical Competencies Description

**Knowledge of:** Product and Service Life-Cycle Management, Market Analysis, Desktop Benchmarking. Stakeholder management principles. Commercial Acumen. Collaboration. Planning and organising. Innovative Thinking. Problem Solving. Working with Tools & Technology. Business Fundamentals.

## Other Special Requirements

N/A

## How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) OR call 080 1414 882

**Closing Date: 30 January 2026**

## Disclaimer

SITA is an Employment Equity employer, and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short-listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.