



VACANCY - 2817

REFERENCE NR	:	VAC00360/27
JOB TITLE	:	Senior Manager Commercial Design and Packaging
JOB LEVEL	:	D5
SALARY	:	R 1 035 817 - R 1 553 726
REPORT TO	:	HOD Products Services and Customer Solutions
DIVISION	:	Lead Consultant: Commercial design and Packaging
Department	:	Product Services and Customer Solutions (PSS)
LOCATION	:	SITA Centurion
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

Accountability and Responsibility for Product and Service Strategy, Product and Service Life-Cycle Management and Commercial Design and Packaging To provide full Product and Service Life Cycle Management function – Product and Service Strategy, Product and Service Design, Product Service Commercialisation, Product and Service Marketing and Product and Service pre-sales and post-sales support aligned to the SITA Strategy, SITA Business Model and SITA Engagement Model. To effectively manage ICT resources as a function of Product and Service Life Cycle Management processes. Operate as a single point of contact for the packaging of all products and services and customer value propositions. To establish Product and Service Portfolio Management and Product and Service Catalogue Management.

Key Responsibility Areas

- Develop ICT strategies aligned with Government Department and State-Owned Enterprises strategies.
- Manage the team that acts as a central resource and driving force for the design, process, manufacturing, test, quality and costing of products and services as they move from conception to delivery
- Oversight of the team that defines product and service catalogue of SITA
- Implementation of the product and service lifecycle framework
- Assist the SITA Leadership to create buy-in for product vision both internally and with key stakeholders
- Human Capital Management
- Financial and business management.

Qualifications and Experience

Minimum: National Diploma in Computer Science , Information Technology, Commerce or Business Management. (NQF Level 6).

Certificates: Preferred certification in COBIT 5 ISO 20000 ITIL EXPERT PRINCE II Practitioner.

Experience : 8-10 years experience in the ICT field with leadership, business management, operational responsibilities in a large corporate/public sector organisation; Experience in general management and provisioning of large scale systems within the Corporate and/or Public sector environment. At least 4 years experience in product

and service Life-Cycle Management, service management, catalogue management, strategic stakeholder management or strategic customer management environment.

Technical Competencies Description

Knowledge of: Formulating Strategies and Conceptualizing. Develop strategic relationships. Customer and service orientation. Governance and risk management. Transformational leadership. Initiative and innovation. Continuous organizational learning. Establish high performance organization. Results focused. Emotional intelligence. Strategic Management. Strategic ICT Business acumen. Government ICT policies and compliance requirements. Strategic budgetary implementations programmes. Risk and governance management procedures and requirements. Strategic stakeholder management principles. Business Acumen. Commercial Acumen. Collaboration. Planning and organizing. Innovative Thinking. Problem Solving. Working with Tools & Technology. Business Fundamentals.

Other Special Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support egovsupport@sita.co.za OR call **080 1414 882**

Closing Date: 18 March 2026

Disclaimer

SITA is an Employment Equity employer, and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short-listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.

