



VACANCY - 2567

REFERENCE NR	:	VAC00573/26
JOB TITLE	:	Researcher
JOB LEVEL	:	C5
SALARY	:	R 455 638 – R 683 457
REPORTS TO	:	Senior Researcher
DIVISION	:	Corporate and Digital Strategy
DEPT	:	Research & Innovation
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To deliver ICT Research & Innovation services within the Research & Innovation department to and pro-active distribution of research material to both government clients and SITA business units so that all relevant information is updated and is available for informed decision making.

Key Responsibility Areas

- Participate in developing and implementing Research & Innovation strategies and roadmaps (from an ICT Research & Innovation perspective) to ensure a comprehensive and integrated Research and Innovation function;
- Participate in the development, implementation and evaluation of governance mechanisms for ICT Research & Innovation and monitor the adherence thereto so as to deliver quality products in a controlled environment;
- Participate in the development and implementation of Architectural mechanisms, by providing research to support the development of GWEA to improve interoperability of government systems by the ICT Research & Innovation;
- Provide pro-active ICT research services and distribution of research material to government departments and to SITA internal business units so as to meet: ICT Research & Innovation service delivery commitments;
- Provide basic research on public services and impact on citizens so as to meet ICT Research & Innovation service delivery commitments;
- Ensure that resources are kept abreast of the latest industry developments and ensure that appropriate technologies are used for knowledge management so as to ensure that innovation and improved productivity;
- Develop and execute stakeholder relationship management plans to enable effective management and improvement of stakeholder relationships.

Qualifications and Experience

Minimum: Bachelor's degree in ICT or related field (Computer Science, Information Systems, Technology and Engineering) or equivalent.

Experience: 3 - 5 years experience in research in the ICT field, including research on ICT and digital technologies and market analysis.

Experience in ICT research within the corporate/public sector, including Research and published papers or report on IT or digital technologies; Research analysis of efficient and effective IT solutions to diverse and complex business problems.

Technical Competencies Description

Knowledge of: Digital technologies trends IT and Cyber Security; ICT Standards; IT Strategies and Architectures; Project Management; ICT business environment and landscape; Government Wide Enterprise Architecture; Government's Technology Requirements; Government Business Reference Model and Strategy Formulation; Business, statistical and market analysis; and Report writing.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR 080 1414 882

CV`s sent to the above email addresses will not be considered

Closing Date: 22 October 2025

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- Applications from Recruitment Agencies will not be considered.