



**VACANCY - 2528
RE ADVERTISEMENT**

REFERENCE NR	:	VAC00555/22 & VAC005557/22
JOB TITLE	:	Researcher X2
JOB LEVEL	:	C5
SALARY	:	R 478 420 – R 717 630
REPORTS TO	:	Senior Researcher
DIVISION	:	Corporate and Digital Strategy
DEPT	:	Research & Innovation
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal/external)

Purpose of the job

To deliver ICT Research & Innovation services within the Research & Innovation department to and pro-active distribution of research material to both government clients and SITA business units so that all relevant information is updated and is available for informed decision making.

Key Responsibility Areas

- Participate in developing and implementing Research & Innovation strategies and roadmaps (from an ICT Research & Innovation perspective) to ensure a comprehensive and integrated Research and Innovation function.
- Participate in the development, implementation and evaluation of governance mechanisms for ICT Research & Innovation and monitor the adherence thereto so as to deliver quality products in a controlled environment.
- Participate in the development and implementation of Architectural mechanisms, by providing research to support the development of GWEA to improve interoperability of government systems by the ICT Research & Innovation.
- Provide pro-active ICT research services and distribution of research material to government departments and to SITA internal business units so as to meet: ICT Research & Innovation service delivery commitments.
- Provide basic research on public services and impact on citizens so as to meet ICT Research & Innovation service delivery commitments.
- Ensure that resources are kept abreast of the latest industry developments and ensure that appropriate technologies are used for knowledge management so as to ensure that innovation and improved productivity.
- Develop and execute stakeholder relationship management plans to enable effective management and improvement of stakeholder relationships.

Qualifications and Experience

Minimum: Bachelor's degree in ICT or related field (Computer Science, Information Systems, Technology and Engineering) or equivalent.

Experience: 3 - 5 years experience in research in the ICT field, including research on ICT and digital technologies and market analysis.

Experience in ICT research within the corporate/public sector, including Research and published papers or report on IT or digital technologies; Research analysis of efficient and effective IT solutions to diverse and complex business problems.

Technical Competencies Description

Knowledge of: Digital technologies trends IT and Cyber Security; ICT Standards; IT Strategies and Architectures; Project Management; ICT business

environment and landscape; Government Wide Enterprise Architecture; Government's Technology Requirements; Government Business Reference Model and Strategy Formulation; Business, statistical and market analysis; and Report writing.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process.

1. Register using your ID and personal information.
2. Use received one-time pin to complete the registration.
3. Log in using your username and password.
4. Click on "Employment & Labour.
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs.

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour.
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV's sent to the above email addresses will not be considered.

Closing Date: 10 October 2025

Disclaimer

SITA is an Employment Equity employer, and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- Applications from Recruitment Agencies will not be considered.