



VACANCY

RE ADVERTISEMENT

REFERENCE NR	:	VAC01137/22 (RE 01)
JOB TITLE	:	Lead Consultant EUC Infrastructure Management
JOB LEVEL	:	D3
SALARY	:	R 724 276 – R 1 086 415
REPORT TO	:	Senior Manager: End User Computing
DIVISION	:	Service management Services
DEPT	:	SM: End User Computing
LOCATION	:	SITA Centurion
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

The Lead Consultant Infrastructure Management Services is a senior role within End User Computing ensuring delivery on various service components within EUC such as Security Services, Backup Services, Service Management Services, Switch & Cabling Services and Infrastructure Implementation Services. Management of technical architecture design and solution team to ensure LAN design and solution implementation are successfully delivered and maintained. To maintain and gradually improve business aligned IT service quality through technical expertise in the evaluation, design, build and delivery of complex LAN Infrastructure solutions including LAN security architecture and solutions. Ensuring a high availability and delivery of the various services according to service level metrics. Management and execution of various Service Level Agreements and delivery of the various projects according to charters and plans.

Key Responsibility Areas

- Manage the execution of EUC Infrastructure Implementation strategy;
- Manage and ensure consistent implementation of the: Infrastructure Implementation operational plan, new IT solutions requests, standards, policies and processes across SITA;
- Implementation of business improvements and develop proposals for new solution;
- Ensure the provisioning of integrated End User Computing Services;
- Manage Security Architecture and design, solution development;
- Management of project outputs;
- Human Resource Management; and
- Financial Management.

Qualifications and Experience

Minimum: 3-year Diploma/Degree in Computer Science, IT or related fields. Prince 2/PMP/ Project Management Certifications will be added advantage

Experience: 7 - 8 years computer technology working experience in the respective field including the following: LAN Security skills ITIL.

Technical Competencies Description

Knowledge of: Organizational Awareness: IT and Government Industry IT Products and Services An in-depth knowledge of: IT Services Operational Management System performance IT Service Management/Support service offerings Performance Management Contracts and Service Level agreements OPEX Management Stakeholder management A solid understanding of: Knowledge of hardware and software support for client system/solutions Mentoring and Coaching of Engineers/Technicians Management of Server & Storage related technologies Managing through evolving technologies Knowledge of Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications ICT Operational Trends Network Operating Systems Project Management Understanding of Quality assurance standards.

Leadership Competencies: Customer Experience; Collaboration; Communicating and Influencing; Outcomes driven; Innovation; Planning and Organising; Creative Problem Solving; Bimodal IT Practice; Managing People and Driving Performance; Decision-making; Strategic Thinking.

Interpersonal/behavioural competencies: Active listening; Attention to Detail; Analytical thinking; and Continuous Learning.

Other Special Requirements

N/A.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered.

Closing Date: 06 May 2024

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.

- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.