



VACANCY - 2911

REFERENCE NR	:	VAC00820/24
JOB TITLE	:	Provincial Manager – Tier 2
JOB LEVEL	:	E1
SALARY	:	R1 254 685 - R1 882 027
REPORT TO	:	Regional Manager
DIVISION	:	National & Regional Consulting
DEPT	:	RPL HOD Northern Region
LOCATION	:	SITA Centurion
POSITION STATUS	:	Permanent (External & Internal)

Purpose of the job

To provide strategic direction, leadership and management of Tier 1 Provincial operations by overseeing the rendering of ICT services, monitoring and reporting on programme/project performance, improving customer satisfaction and promoting customer advocacy, enhancing long-term client relations which is evidenced by improved Client satisfaction levels. Additionally, to oversee the effectiveness and efficiency of the Tier 2 Province and towards the realization of revenue growth and the optimal utilization of skills and competencies in the province in order to ensure a sustainable SITA value proposition.

Key Responsibility Area

- Provide input to the development and implementation of the SITA Provincial and Local Government Service Strategy.
- Drive continuous improvement to improve service delivery to customers.
- Consolidate and facilitate the implementation of the Provincial Government departments IT and Procurement Plans in respect of the SITA mandate.
- Provide direction and leadership in the general management and operations of the Province.
- Drive customer satisfaction excellence through effective Customer Advocacy strategies.
- Provide thought leadership to clients with regard to digital solution provisioning.
- Ensure effective management of resources (i.e. budget/finances, asset) within the Province.
- Ensure effective Human Capital Management (Leadership).
- Implement Service Delivery Model for Tier 3 Province capabilities, as per the SITA Tiered Distribution Model
- Manage compliance management processes within the department
- Responsible for the Financial Management for the Province in order to ensure revenue generation/ profitability.

Qualifications and Experience

Minimum: Bachelor's Degree / B.Tech in Business Management, Information Technology, Computer Science, or Commerce and/or equivalent (NFQ Level and Credits).

Experience: 8+ years management/leadership experience within an IT environment, of which 4 years' experience as a general manager or senior manager in corporate/public sector organisation.

Technical Competencies Description

Knowledge of: Corporate Governance; ICT Governance and compliance; Solution Development; ICT Service Delivery; IT Quality Management; General Business management and development; General HR Management. General Financial management; General ICT procurement; COTS (Commercial off the Shelf) products; OSS (Open-source software) products; IT Strategies and architecture; Programme/Project Management; Business risk and issue identification; Knowledge of PFMA, MFMA and procurement policies in government; Consulting in a digital society.

Other Special Requirements

N/A.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour"
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour"
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered

Closing Date: 12 June 2026

Disclaimer

SITA is an Employment Equity employer, and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short-listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.