
Network Engineer (Unified Communication) X2 (Cape Town)

Job Summary:

Our client in the government sector is seeking suitably qualified and experienced **Network Engineers (Unified Communication) X2** to monitor network status, attend to VoIP incidents and service requests to ensure service restoration, and complete root cause analysis. The appointed resources will be responsible for implementing, monitoring and managing the VOIP infrastructure of the client to ensure maximum uptime for users. The role includes designing system configurations, documenting and managing the installation of a new network, and maintaining and upgrading existing systems as necessary. **The key responsibility area:**

- Maintenance of Network Devices
- Provide user support and attend to logged incidents.
- Attend client technical meetings.
- Configuration of network routers and switches.
- Provide inputs to Monthly reports

Requirments:

- **Minimum:** 3-year National Diploma/ Degree in IT related field (Computer Science, Information Technology, Engineering, BCom etc) at NQF level 6.
- **Certification:** CCNA
- **Experience:** 3 to 5 years' experience in provision and support of ICT solutions (specifically within a Unified Communication environment), Wide Area Network (WAN), Troubleshooting Technology, Network Design, Application Layer and routing protocols.

Technical Competencies:

- The client requires the resources to have Knowledge of:
 - IP, VOIP and PBX telephony platforms Voice, Video and Web conferencing
 - ESXI, System IOS & OS platforms; Management Suite (PCP, PCA, PCD & eSight)Unified Messaging; Customer Contact Centers
 - End user telephony equipment; PBX features and functions.
 - Configuring and supporting multisite voice deployments Gateway configuration, planning and designing of integrated voice networks
 - Networking knowledge and experience ISDN PRI/BRI connectivity; Quality of Service requirements
 - Incident Restoration and network principles, Internet, Application Layer protocols, services and standards, Computer and network principles, Multi-Protocol Label Switching (MPLS), Virtual Private Network (VPN), Wide Area Network (WAN), Local Area Network (LAN), Quality of Service (QOS), Routing and Switching, Carrier Services, Service Level Agreement (SLA) reporting, Network Management
 - Systems, VPN technologies and concepts, Modems, Carrier technology, Cabling Principles, Troubleshooting WAN Technologies.

Behavioural Attributes:

- Self-confidence, Problem solving, Customer Orientation and Communication. Ability to interact with leadership and external customers. Ability to work independently under minimal supervision.
- **Must be willing to work shifts and overtime when required.**
- The incumbent will be required to consult and interact with **relevant Government Officials, standards generating bodies, accreditation and certification bodies**

Duration: Permanent

Working Model : Hybrid

Location: Cape Town

Closing date : 24 April 2026

Interested candidates who meet the above criteria are encouraged to apply immediately, please send your CV to rammabim@invokeresourcing.co.za

This position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only.

- If you do not hear from us within two weeks , please regard your application as unsuccessful.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).