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MEDIA STATEMENT

FOR IMMEDIATE RELEASE – 24 May 2026

SITA CONFIRMS ICT INFRASTRUCTURE IS SECURE AND UNCOMPROMISED

Claims of unauthorised access to government systems are without foundation

The State Information Technology Agency SOC Ltd (SITA) wishes to refute claims that have circulated on various social media platforms over the past 48 hours, alleging that SITA and government ICT infrastructure have been subjected to a cyberattack or unauthorised access.

Our Systems Remain Secure

Based on its threat intelligence capability, SITA conducted a thorough assessment of its ICT environment ahead of the emergence of these allegations. "We can confirm that our ICT infrastructure remains fully intact and has not been compromised. There is no evidence of any unauthorised access to government data or systems, nor has any breach of security occurred through unlawful methods," said Tlali Tlali, Head of Corporate Affairs at SITA.

Our security operations teams operate on a continuous, 24/7 basis and are equipped with monitoring and threat-detection capabilities. We run a multi-tiered scan of our security environment, and we are satisfied that there are grounds to refute these claims. All systems have been tested and verified as fully operational, and no anomalies indicative of a cyberattack have been identified.

Planned Maintenance Underway for One Government Department Website

SITA acknowledges that one government department website is currently unavailable. "We wish to clarify that the downtime of a website of that department is the direct result of a scheduled and planned maintenance window, which includes system upgrades and enhancements intended to

Non-Executive Directors:
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Company Secretary:
Ms. B Laka

improve the performance, resilience, and security of the department's online presence," Tlali explained.

The affected department is fully aware of the maintenance activity and has provided its consent for the work to be carried out during this period. This is a routine operational task and bears no relation whatsoever to the claims of a cyberattack or any form of systems compromise.

Addressing Misinformation

SITA urges the public, the media, and all stakeholders to exercise caution relating to claims circulating on social media. The misinformation regarding the security of government systems poses a risk not only to public confidence but also to the integrity of national digital infrastructure.

"We advise all parties to rely on official communications from SITA and the relevant government departments as the authoritative source of information regarding the status and security of government ICT systems", concluded Tlali.

SITA is committed to its mandate as the trusted technology partner to government and reaffirms its commitment to the protection and continuous availability of South Africa's critical government ICT infrastructure.

Ends.

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