	VACANCY	

REFERENCE NR	:	**VAC01419**
JOB TITLE	:	**Lead Consultant: Hosting Storage and Printing**
JOB LEVEL	:	**D3**
SALARY	:	**R 724 276 – R 1 086 415**
REPORT TO	:	**Senior Manager**
DIVISION	:	**Prov GP: IT Infrastructure**
DEPT	:	**Prov GP: Hosting**
LOCATION	:	**SITA Centurion**
POSITION STATUS	:	**Permanent (Internal & External)**

Purpose of the job

To lead and monitor the provision of hosting services, storage, and printing to SITA its clients by ensuring the effective management of data centers and provision of all required technical support in order to ensure and restore business continuity. Assist with deployment of customer facing hosting solutions.

Key Responsibility Areas

- Develop and oversee the maintenance of the hosting services in order to ensure technical performance, availability and stability sustainability.
- Develop and oversee the maintenance, support and the management of technical support environment in terms of systems software, hardware and technical support teams to ensure services are delivered to Clients as per service level agreement SLA.
- Oversee implementation of the redundancy hosting services and the management of technical support environment in terms of systems software, hardware and technical support teams to ensure recovery systems.
- Oversee implementation of Disaster Recovery and Business Continuity Strategies in line with SITA Head Office and Clients strategies in order to ensure alignment with the enterprise wide risk and Disaster Recovery strategy.
- Develop a Unit s Operational Plan aligned to the Corporate Strategy to support SITA s strategic objectives.
- Manage resources (i.e. budget finances, asset equipment and staff) within the Unit in order to ensure the efficient operation of Unit

Qualifications and Experience

Minimum: 3-year National Diploma / Degree in Information Technology / Computer Science at least NQF level 6 or a verified / certified alternative equivalent NQF Level 6.

Experience: 7-8 years practical experience in the respective field which should include: 3 - 5 years Management experience in an IT environment.

Technical Competencies Description

Knowledge of: ICT Charter ICT Technical Environment and Landscape. Governance and Risk Management. Government's Technical Operations. Hosting Systems Architecture. Disaster Recovery Systems, Tools and Strategies. Microsoft, Linux and VM Ware. Database. Storage Management Systems. Hosting Services Site. Technical Support Environment. Data Centre Management. Infrastructure Administration and Management. IT security. Capacity Planning and Resource Management. Strategy Formulation. Policy Review and Implementation. Budget and Finance Management. Risk & Issue management. Asset Management. People Management. Quality Assurance and Management. Technical advisory. Excellent ICT Project Management, ITIL aligned frameworks/processes. Excellent customer management skills, including highly developed communication skills. Excellent stakeholder management strategic and synergistic relationship building. Ability to effectively prioritise and execute tasks in a high-pressure environment to drive results ICT service delivery and performance management and monitoring. ICT business environment and landscape. Report Writing. Working knowledge of RADIUS, PPPoE, DNS, SMTP, IMAP, POP3 and other network protocols Ability troubleshoot problems that may occur in various Microsoft Server products including SQL. Server, Lync Server, Exchange Server, SharePoint Server and Active Directory.

Interpersonal / Behavioural Competencies: Attention to Detail**.** The ability to ensures information is complete and accurate. Analytical thinking**.** Identifies issues; obtains relevant information, relates and compares data from different sources, and identifies alternative solutions. Continuous Learning. The ability to constantly expand one's skill set. Empathy The ability to understand and share the feelings of another. Resilience. The ability to effectively handle disappointment, rejection and set-backs while still working well and meeting deadlines. Stress
 Management. The ability to keep functioning effectively when under pressure and maintain self-control in the adversity.

Technical competencies: Hosting Management. Data Centre, Cloud.

How to apply

1.   To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;
2.   Register using your ID and personal information;
3.   Use received one-time pin to complete the registration;
4.   Log in using your username and password;
5.   Select Recruitment Jobs;
6.   Select Recruitment Citizen to browse and apply for jobs;
7.   Once logged in, click the Online Help tab for support if needed.

For queries/support contact the following people: Prudence.masola@sita.co.za, Masoko.Rallele@sita.co.za and Zanele.sompini@sita.co.za

CV`s sent to the above email addresses will not be considered.

Closing Date: 20 January 2022

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).

- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV's sent to incorrect email address will not be considered