VACANCY
READVERTISEMENT

REFERENCE NO	**:**	**VAC001203/23**
JOB TITLE	**:**	**Executive IT Infrastructure (Hosting and Network Services)**
JOB LEVEL	**:**	**E5**
SALARY	**:**	**Market Related**
REPORTS TO	**:**	**Managing Director**
DIVISION	**:**	**IT Infrastructure Services**
DEPT	**:**	**IT Infrastructure**
LOCATION	**:**	**SITA Centurion**
POSITION STATUS	**:**	**5 years Fixed term contract (Internal /External)**

Purpose of the job

The role will be responsible to define the direction, objectives, strategies, implementation and operations of technology infrastructures which includes data centre, network and server services. The role must ensure IT infrastructure availability, integrity and security including the operation of Government- wide networks.

Key Responsibility Areas

Provide strategic direction and oversee provisioning of an array of secure and optimized IT hosting services such as application hosting, web hosting, storage, backup and disaster recovery service packages to house, service and maintain government information. Drives the implementation of cloud computing strategy for SITA to enable effective and efficient government services and a modernized technology platform to improve the machinery of government and optimize service delivery to the citizens and businesses of South Africa to ensure strategic intent, value add investment that enables government agility. Define the direction, objectives and strategies for Networks, Software Management, Mobility, and Support services for all systems. Oversee the provision of service packages that provide customers with the capability to effectively monitor, evaluate and continually improve services received from service providers using international best practice frameworks and quality standards. Continually strive for improved efficiencies to ensure that SITA's service offering to customers is cost-competitive. Ensure effective management of resources (i.e. budget/finances, asset) within the Unit. Ensure effective Human Capital Management (Leadership). Manage compliance management processes within the department.

Qualifications and Experience

Required Qualification: Degree in Computer Science or Engineering or equivalent.

Experience: 12+ years of professional experience in a technical role in IT Infrastructure (Hosting, Networks, Server Management etc.) in an ICT organization plus 3+ years working experience at an Executive Management level. The experience should include:

5+ years in senior technical operations management in one or more of the following:

- Hosting with experience in Cloud Computing
- Experience in developing and implementing IT infrastructure operating models.
- ICT Security
- Understanding of Applications underlying cloud and hosting capabilities.
- Experience in managing, monitoring, and reviewing complex operational service delivery and a program of ICT projects and developments.
- Experience in delivering and managing cloud based SAAS solutions at enterprise scale
- Experience of leading in an Agile environment with understanding of agile principles and proven track record in their application.
- Experience in managing, monitoring, and reviewing complex operational service delivery and a programme of ICT projects and developments.
- Ability to work with key vendor partners on shaping the product direction in support of both business and technology needs while ensuring a robust and cost-effective computing environment.

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Technical Competencies Description

Knowledge & Skills: Extensive knowledge of WAN and LAN infrastructure, knowledge of aspects of internet connectivity, network switching and routing and wireless infrastructure. Knowledge and understanding of ICT technologies, legislation, policies and procedures. Knowledge of PFMA and procurement procedures in Government with strong Financial management skills. Excellent understanding and experience of the digital industry. Expertise in contract negotiation procedures. Architecture, analysis, ICT security and project management. Service level and contract management understanding. Good analytical acumen with ability to manipulate, analyse and interpret financial and business data. Excellent stakeholder & Vendor Management skills. Strong collaboration skills to partner with other teams. Outstanding influence, and communication skills. Outstanding Risk management. Strategic policy formulation and implementation Performance management and monitoring. Excellent Planning and organising. Deep knowledge and understanding of Integrated change and transformation management principles. Knowledge of switching and data centres (functioning and operations). Cloud and hosting experience and knowledge. Network security understanding and knowledge. Experience with running and managing a network operations centre.

Leadership Competencies: Ability to develop effective partnerships with senior management and peer organizations. Ability to define plans and execute roadmaps. Ability to demonstrate a detailed understanding of the criticality of operations. as an enabler for growth and the role of the leader in that environment. Ability to drive change set priorities, drive performance, and execute plans on schedule within a defined multifaceted structure. Ability to appropriately exert influence to drive priorities and achieve results. Ability to manage across functional teams, influence others to accomplish set goals, and organize resources. Strong mentoring skills.

Interpersonal/behavioural competencies: An energetic, forward thinking and innovative individual with high ethical standards and professionalism. Assertive and able to take charge of a

situation when appropriate with the ability to lead, motivate and influence others. Highly self-motivated individual with cooperative attitude and strong work ethic. Customer advocate and deliver an excellent service, maintaining high attention to delivery, cost and stability. Excellent influencing and reasoning skills; good at conflict resolution and consensus building.

Good listening and observation skills, value of customer input. Results oriented, business focused, and successful at interfacing across multiple organizational units. Excellent people management.

How to Apply

Kindly forward your CV to: Masoko.recruitment@sita.co.za stating the position applying for and the relevant reference number

Closing Date: 03 May 2023

Disclaimer

SITA is an Employment Equity employer and these positions will be filled based on Employment Equity Plan. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful;
- Applications received after the closing date will not be considered;
- Please clearly indicate the reference number of the position you are applying for;
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA);
- Only candidates who meet the requirements should apply;
- SITA reserves the right not to make an appointment;
- Appointment is subject to getting a positive security clearance, the signing of a contract of employment, verification of the applicant's documents (Qualifications) and reference checking;
- Correspondence will be entered into with shortlisted candidates only.
- CVs from Recruitment Agencies will not be considered.