



VACANCY - 2546

REFERENCE NR	:	VAC00456/26
JOB TITLE	:	Consultant: Information and Knowledge Management
JOB LEVEL	:	D1
SALARY	:	R 558 347 – R 837 521
REPORT TO	:	Senior Manager Knowledge Management
DIVISION	:	Corporate and Digital Strategy
DEPT	:	Research and Innovation -Knowledge Management
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To manage, support and implement Knowledge management and innovation strategy by developing services to facilitate information access, retrieval and sharing and collaboration in the digital transformation era.

Key Responsibility Areas

- Manage, implement and support Knowledge and Innovation Management Strategy aligned to the divisional mandate ensure the provision of Information and Knowledge Services.
- Manage Information and Knowledge Centre (IKC) through provision of services
- Develop linkages with professional information networks and manage stakeholders
- Information and Knowledge Governance
- Develop Business Taxonomy/Glossary to ensure standardized language /terms used for SITA business
- Monitor and evaluate Information and Knowledge Centre services.
- Research current trends and benchmark IKC services

Qualifications and Experience

Minimum: B. degree in Library Science/Information Science/Information Studies.

Experience: 5 – 6 years working experience in Knowledge Management with at least 2 years as a Specialist in a corporate/public sector organisation.

Technical Competencies Description

Knowledge of: Government strategies, intergovernmental relations and strategic outlook; ICT Business Environment and Landscape; ICT Charter; Various and relevant legislations: State Information Technology Act; Company's Act; King Code III; Financial legislation: Public Finance Management Act (PFMA), Treasury Regulations, Tax Laws; ECT Act; PAIA.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour"

5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour

2. Click on "Recruitment Citizen"

3. Login using your username and password

4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered.

Closing Date: 10 October 2025

Disclaimer

SITA is an Employment Equity employer, and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short-listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant`s documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.