



VACANCY - 3024

REFERENCE NR	:	VAC00650/27
JOB TITLE	:	Consultant: Implementation Services Support
JOB LEVEL	:	D1
SALARY	:	R 558 347 – R 837 521
REPORT TO	:	Lead Consultant: Solution Implementation and Migration Services
DIVISION	:	Applications
DEPT	:	IFASS
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To support the implementation and migration of ICT Solutions which includes defining, planning, controlling and managing multiple concurrent implementations, specifically the implementation and consulting of/on Microsoft Dynamics 365 CRM and/or Microsoft Power Platforms, cloud migration projects, commercial contracting and partnerships. Manage stakeholder relationships, governance of implementations and migrations, and maintaining compliance to Implementation Methodologies. Management of strategic risks. Assist with the compiling of RFB's and RFQ's. Contract Management. Manage Programme Quality Assurance.

Key Responsibility Areas

- Develop and manage the Implementation and/or Migration Plan.
- Manage the lifecycle of the implementation and/or Migration Programme.
- Manage Stakeholder relationships.
- Governance of implementations and migrations and maintaining compliance to Implementation methodologies.
- Management of strategic risks.
- Contract management.
- Dynamics 365 CRM consulting and implementation.

Qualifications and Experience

Required Qualification: 3-year National Diploma / Degree in Information Technology, Computer Science or Project Management - at least NQF level 6 or a verified / certified alternative equivalent @ NQF Level 6.

Certification: Microsoft certifications MB-230: Microsoft Dynamics 365.

Experience: 5 – 6 years practical experience in ICT projects or Programme management, Customer Service Functional Consultant required and in Dynamics 365 CRM consulting and implementation.

Technical Competencies Description

Knowledge of: ICT business environment and landscape. Service Management frameworks. Implementation Methodologies. Human Capital Management. Supply Chain Management processes/procedures. Solution Development Lifecycle (SDLC). ICT Solutions (unique, common and transversal systems). Functional knowledge of the discipline. Strategy Formulation. Monitoring and Reporting. Capacity Planning and Resource Management. Financial Management. Business Process Management. Change Management. Quality. Contract Management. Governance. Partnership Management. Negotiation skills. Programme Management. Communication skills, (verbal, written and presentation). Time Management.

Other Special Requirements

N/A.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen";
3. Login using your username and password;
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za **OR call 080 1414 882.**

CV`s sent to the above email addresses will not be considered.

Closing Date: 21 July 2026

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short-listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.