



VACANCY -2758

REFERENCE NR	:	VAC00322/27
JOB TITLE	:	Consultant: End User Computing Technician
JOB LEVEL	:	D1
SALARY	:	R 558 347 - R 837 521
REPORT TO	:	Lead Consultant
DIVISION	:	National and Regional Consulting
DEPT	:	RPL HOD Northern Region
LOCATION	:	Centurion
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

Manage the provisioning of End User Computing Services, planning, coordinating, monitoring and controlling of all support services, systems, servers and other LAN infrastructure related services. Manage the End User Computing Services the maintenance, support services relating to all LAN Infrastructure Services. Manage the availability of the services according to prescribed procedures, policies, standards and SLA's. Manage the design, planning, acquisition, implementation, maintenance and Support relating to the all LAN Infrastructure Services. Manage the resolution of hardware and software service requests, incidents and problem resolutions within the LAN infrastructure environment.

Key Responsibility Areas

- Manage the provision of desktop support services.
- Facilitate the implementation of Desktop management Operational plan, processes, policies and standards.
- The design, implementation, customization and maintenance of the Remote Software deployment strategy.
- Incident Management.
- Coordinate all installations and fixes for desktop computers, printers, telephones, software, peripherals, etc. for Departments.
- Management of the Desktop Management Team

Qualifications and Experience

Minimum: Degree/ National Diploma in IT or Computer Science or IT related fields (NQF level 6)

Certification: N+ and international examination passed A+ and international examination passed CCNA/MCSA, Azure administration, google cloud application, an added advantage.

Experience: 5 - 7 years' experience in the End User Computing and related LAN Infrastructure services. 3 years' experience as a Specialist EUC Support Engineer, Consultant Network Engineer, Management in a corporate or public sector organization. Experience in working within the ITIL Framework for Incident, Problem, Change, or Service Request Management. Experience in the design, planning, implementation of ICT solutions and services. Additional advantage: Three years' experience working on ARS, including compiling performance and SLA-related reports; strong proficiency in Microsoft 365; and three years' experience managing a team.

Technical Competencies Description

Extensive knowledge of enterprise class desktop software such as Windows 10, Mac OS X, Linux Red Hat, antivirus, remote management and troubleshooting, asset management and inventory, printing and call centres.

General desktop support knowledge including hardware, software, and networking concepts. Knowledge of ITIL concepts including Service Management and Service Delivery. Knowledge of TCP/IP protocol, routing concepts, and troubleshooting. An advanced knowledge of network management software, concepts, and troubleshooting techniques.

Other Special Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour";
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour";
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call **080 1414 882**

CV's sent to the above email addresses will not be considered

Closing Date: 13 February 2026

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered into with shortlisted candidates only.
- CV's from Recruitment Agencies will not be considered.