



VACANCY - 3058

REFERENCE NR	:	VAC00892/26
JOB TITLE	:	Consultant: EUC Infrastructure Technology Life Cycle Management
JOB LEVEL	:	D2
SALARY	:	R 651 627 - R 977 440
REPORT TO	:	Lead Consultant: EUC Infrastructure Management
DIVISION	:	Service Management
DEPT	:	SM: End User Computing
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

Develops, Manages and facilitates technical and functional integration for the improvement of infrastructure life cycle management process requirement for hardware and software.

Key Responsibility Areas

- Manage and Design Hardware and Software Lifecycle Process
- Monitor Policies and Compliance
- Manage business improvement initiative solutions
- Audit and Risk Management
- Manage Internal and External Customer relations
- Resource Management and Development
- Financial Management

Qualifications and Experience

Minimum: 3-year National Diploma / Degree in Computer Science or IT related field - at least NQF level 6 or a verified / certified alternative equivalent @ NQF Level 6, with working knowledge of ITSM, ARS, Incident/Problem/Change Management frameworks such as TQM or ISO 9000:2000 (certification not required but is a plus).

Certifications: ITIL v3 and above (required) ITSM, ARS, Incident/Problem/Change Management frameworks such as TQM or ISO 9000:2000 (certification not required but is an added advantage).

Experience: 6 - 7 years practical experience in the Infrastructure Technology Life Cycle Management.

Technical Competencies Description

Knowledge of: Change/Incident/Problem/Risk Management or Project Management experience Working knowledge of Incident/Problem/Change Management frameworks such as ITIL v3, TQM or ISO 9000:2000 (certification not required). Strong SQL skills to manage DB and scripts. Proven communication skills with multiple levels of an organization. Strong influencing and relationship management skills. Excellent ability to manage multiple high priority efforts/ competing priorities and flexibility to adjust to changing requirements, schedules and priorities.

Management Skills. Communication Skills (written & verbal). Interpreting Data. Examining Data. Documenting Facts. Attention to Details. Business Writing Skills. Experience of Change Management Principles, methodologies and Tools. SLA Management Skills. SLA Reporting. Knowledge of Quality Management principles. Risk Management. LAN and desktop support environment. Cobit5, principles of Corporate Governance.

Technical competencies: IT Service Management.

Interpersonal/behavioural competencies: Attention to Detail; Analytical thinking; Continuous Learning; Disciplined; Empathy; Resilience; and Stress Management.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR 080 1414 882

CV`s sent to the above email addresses will not be considered.

Closing Date: 07 August 2026

Disclaimer

SITA is an Employment Equity employer, and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to short-listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.