VACANCY		

REFERENCE NR	:	**VAC01693**
JOB TITLE	:	**Consultant: EUC Infrastructure Implementation**
JOB LEVEL	:	**D2**
SALARY	:	**R 620 597 -930 895**
REPORT TO	:	**Senior Manager EUC**
DIVISION	:	**SM: EUC (DOD)**
DEPT	:	**End user Computing**
LOCATION	:	**SITA Erasmuskloof**
POSITION STATUS	:	**Permanent (Internal & External)**

Purpose of the job

The Consultant Infrastructure Implementation Management is a senior role within End User Computing ensuring a supporting role for the delivery on various service components within EUC such as Security Services, Backup Services, Service Management Services, and Infrastructure Implementation Services. Management of technical architecture design and solution team to ensure LAN design and solution implementation are successfully delivered and maintained. To maintain and gradually improve business aligned IT service quality through technical expertise in the evaluation, design, build and delivery of complex LAN Infrastructure solutions including LAN security architecture and solutions. Ensuring a high availability and delivery of the various services according to service level metrics. Management and execution of various Service Level Agreements and delivery of the various projects according to charters and plans.

Key Responsibility Areas

Manage the execution of EUC Infrastructure Implementation strategy and ensure consistent implementation of the Infrastructure Implementation operational plan, new IT solutions requests, standards, policies and processes across SITA. Implementation of business improvements and develop proposals for new solution. Ensure the provisioning of integrated End User Computing Services. Manage Advanced Technical support solution design. Manage EUC critical areas for design, solution development. Management of project outputs. Human Resource Management. Financial Management.

Qualifications and Experience

Minimum: 3-year Diploma Degree in Computer Science, IT or related fields
Experience: 6 - 7 years computer technology working experience in the respective field including the following LAN Security skills ITIL.

Technical Competencies Description

Knowledge of: Organizational Awareness: IT and Government Industry. IT Products and Services. An in-depth knowledge of: IT Services Operational Management System performance IT Service Management Support service offerings Performance Management Contracts and Service Level agreements OPEX Management Stakeholder

management. A solid understanding of Knowledge of hardware and software support for client system solutions. Mentoring and Coaching of Engineers Technicians Management of Server   Storage related technologies. Managing through evolving technologies Knowledge of Service Management systems ASPECT ARS ITSM7 or equivalent applications ICT Operational Trends Network Operating Systems. Project Management: Understanding of Quality assurance standards, Understanding of NOS Active Directory Virtualisation, understanding of technology related management toolsets, Understanding of Server Storage related technologies and solution Ability to lead concurrent projects Documentation Visio e.t.c   Quality of Service ITIL Budget planning skills Project Management skills.

Interpersonal/behavioural competencies: Attention to Detail, Analytical thinking, Continuous Learning, Disciplined Resilience, Stress Management.

Other Special Requirements

N/A

How to apply

Kindly forward your CV to: Sisamtemba.recruitment@sita.co.za

Closing Date: 31 January 2022

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV's sent to the incorrect email addresses will not be considered