



VACANCY - 2849

REFERENCE NR	:	VAC01045/26
JOB TITLE	:	Consultant Commercial Design and Packaging
JOB LEVEL	:	D1
SALARY	:	R 558 347 - R 837 521
REPORT TO	:	Senior Manager: PSS Commercial Design and Packaging
DIVISION	:	Service Management
DEPT	:	PSS: Commercial Design and Packaging
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

Responsible for Product and Service Life-Cycle Management and Commercial Design and Packaging of SITA Products and Services. To provide support for the Service Life Cycle Management function, Product and Service Commercialisation, Product and Service pre-sales aligned to the SITA Strategy, SITA Business Model and SITA Engagement Model. Effective management of the Product and Service Life Cycle Management processes for SITA products and Services. Responsible for the packaging of all products and services, including Benchmarking of products and services, and customer value propositions across all SITA service categories. Institutionalising Product and Service Portfolio Management and Product and support of Product and Service Catalogue Management.

Key Responsibility Areas

- Implement and Maintain the Products and Services Lifecycle management Framework.
- Management and Maintenance of the Service Catalogue.
- Management and Implementation of pre-sales plan.

Qualifications and Experience

Minimum: 3-year Diploma / Degree in a relevant discipline / NQF level 6 in Computer Science or Information Technology or related.

Experience: 3-5 years' experience in the ICT field with operational responsibilities in a large corporate/public sector organisation. 2-3 of these years should be in product and service Life-Cycle Management, Desktop Benchmarking, service catalogue management.

Technical Competencies Description

Knowledge of: Product and Service Life-Cycle Management, Market Analysis, Desktop Benchmarking. Stakeholder management principles. Commercial Acumen. Collaboration. Planning and organising. Innovative Thinking. Problem Solving. Working with Tools & Technology. Business Fundamentals. Government ICT policies and compliance. Risk and governance management procedures and requirements. Innovative Thinking. Problem Solving. Working with Tools & Technology. Business Fundamentals.

Technical competencies: Business Writing; Communicating and influencing; Information and Knowledge Management; Planning and organising; Desktop research and analysis.

Interpersonal/behavioural competencies: Attention to Detail, Analytical thinking, Continuous Learning, Disciplined Empathy, Resilience.

Other Special Requirements

N/A.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV`s sent to the above email addresses will not be considered

Closing Date: 31 March 2026

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.