



## VACANCY - 2953

<b>REFERENCE NR</b>	:	<b>VAC00492/27</b>
<b>JOB TITLE</b>	:	<b>Consultant: Asset and Configuration Management</b>
<b>JOB LEVEL</b>	:	<b>D1</b>
<b>SALARY</b>	:	<b>R 558 347 - R 837 521</b>
<b>REPORT TO</b>	:	<b>Senior Manager: WAN SAPS</b>
<b>DIVISION</b>	:	<b>IT Infrastructure Services</b>
<b>DEPT</b>	:	<b>ITI: SAPS Networks Services</b>
<b>LOCATION</b>	:	<b>SITA Centurion</b>
<b>POSITION STATUS</b>	:	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

To manage and govern the full Asset and Configuration Management (ACM) function by ensuring accurate asset lifecycle control, enforcing Service Asset and Configuration Management policies and processes, and maintaining the integrity of the Configuration Management Database (CMDB) (in the related asset management system) for all identified assets. The role leads asset audits and disposal processes, including initiating Supply Chain Management (SCM) appointments for service providers, oversees asset movements and compliance, and manages the Head Office and Provincial ACM team to ensure effective service delivery, regulatory compliance, and risk mitigation across the organisation.

### Key Responsibility Areas

- Governance and Management of Asset & Configuration Management Configuration Management Database (CMDB) Governance)
- Asset Lifecycle Management Oversight
- Management of Asset Audits (Internal & External)
- Asset Disposal Governance
- Change, Configuration Alignment, Continuous Improvement and Process Optimisation
- Team Leadership and People Management
- Stakeholder, Supplier, Contract Management Reporting and Risk Management

### Qualifications and Experience

Minimum Qualification: 3-year National Diploma / Degree in Computer Science, Information Technology, Business Administration, ICT Asset Management / Logistics Management Diploma / Degree at NQF level 6.

Certification: For Added Advantage: ITIL, COBIT

**Experience:** 5 – 6 years practical experience in Service Management principles related to Service Asset and Configuration Management good practice methodologies. Experience in implementation and application of Service Asset and Configuration Management process and supporting technology, (i.e. ITIL, Cobit, ISO). Experience of working in a team and involvement in project management delivery concepts and team management. Experience in dealing with customers.

Added advantage for higher number of years' experience, experience in people management of 1 – 3 years and Contract management. (These are not a Critical requirements)

### Technical Competencies Description

**Knowledge of:** Processes and procedure development and implementation. Understanding of Service Transition aligned to ITIL good practice methodology. Understanding service/process performance evaluation, monitoring and reporting. Fair understanding and practice of of Project Management. Excellent understanding of ICT industry and IT Architecture and components.

### How to apply

To apply please log onto the e-Government Portal: [www.eservices.gov.za](http://www.eservices.gov.za) and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) OR 080 1414 882

**CV`s sent to the above email addresses will not be considered.**

**Closing Date: 09 June 2026**

### Disclaimer

SITA is an Employment Equity employer, and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to short-listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.