



VACANCY - 2746

REFERENCE NR	:	VAC00412/26
JOB TITLE	:	Capacity Planner
JOB LEVEL	:	C5
SALARY	:	R 478 420 - R 717 630
REPORT TO	:	Lead: Capacity Planner
DIVISION	:	IT Infrastructure Services
DEPT	:	ITI Hosting: Technology, Strategy and Security
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To ensure that the organization's cloud infrastructure in the various cloud variants within the cloud ecosystem meets current and future demands efficiently by engaging with technical teams, technical managers, clients, account managers and professional service consultants. The role is responsible for the entirety of cloud computing initiatives within the organization and involves analysing cloud usage patterns, forecasting capacity requirements, optimizing resource allocation, and planning for scalability.

Key Responsibility Areas

- Analyze current cloud infrastructure usage and performance.
- Forecast capacity requirements based on historical data, growth trends, and upcoming projects and plan the capacity accordingly
- Collaborate with development and operations teams to understand application requirements and expected usage patterns
- Optimize resource allocation to ensure cost-effectiveness and performance.
- Monitor the performance of the cloud services and proactively identify and address capacity issues.
- Plan for scalability, considering both vertical and horizontal scaling strategies.
- Conduct what-if analysis to evaluate different scenarios and their impact on capacity requirements
- Develop and maintain documentation related to capacity planning processes and decisions.
- Compliance and Security.

Qualifications and Experience

Required Qualification: 3-year National Diploma in IT /bachelor's degree in computer science/information systems/ data science/ Statistics/ Engineering OR relevant equivalent to NQF Level 6.

Professional certification such as ITIL/TOGAF, Prince 2, Cloud certification, Cloud Platform and Infrastructure OR relevant equivalent certification will be an added advantage.

Experience: 3 - 5 years' experience in ICT and/or cloud infrastructure operations, maintenance and support. Experience in capacity planning, project management and administration.

Technical Competencies Description

Understanding of cloud computing platforms such as AWS, Azure, or Google Cloud. Proficiency in cloud capacity planning tools and methodologies. Experience with performance monitoring and analysis tools. Excellent analytical and problem-solving skills. Knowledge of virtualization technologies and containerization (e.g., Docker, Kubernetes). Project management skills to coordinate capacity planning efforts across teams. Strong communication skills to collaborate effectively with various stakeholders. Excellent project management planning skills. Excellent communication skills, customer-service skills and detail oriented. Excellent skills in analytical tools, MS Excel and MS Projects. Strong statistical and reporting skills. Personal Attributes /Behaviors: Agility, Collaboration, Customer Centricity, Integrity, Innovation and Empathy.

Other Special Requirements

N/A.

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour"
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour"
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR call 080 1414 882

CV's sent to the above email addresses will not be considered

Closing Date: 05 February 2026

Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted

