



VACANCY - 2888

REFERENCE NR	:	VAC00443/27
JOB TITLE	:	Business Analyst
JOB LEVEL	:	C5
SALARY	:	R 478 420 – R 717 630
REPORT TO	:	Senior: Cloud Service Design
DIVISION	:	IT Infrastructure Services
DEPT	:	ITI Hosting: Technology, Strategy and Security
LOCATION	:	Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To help programs and or projects to develop and maintain the design of cloud services within the Government Private Cloud Ecosystem.

This will include assisting in analysing of User Requirements, the design of cloud products and services and the management of related business architectures, business requirements, business modelling and product development lifecycle in accordance with ICT standards and the enterprise architecture for Government.

Key Responsibility Areas

- Assist with clients (Govt Departments) management and personnel to identify, define and document business needs and objectives, current operational procedures, problems, input and output requirements, and levels of Digital Transformation changes to improve interoperability of government systems and quality of services and deliverables including adoption of cloud principles.
- Identifies opportunities for improving business processes through Digital Transformation Technologies/Platforms; assists in the preparation of proposals to develop new services and/or operational changes.
- Deliver services according to project plans and architectural and governance mechanisms to ensure overall compliance and improved service delivery.
- Conduct business requirements analysis and design Cloud Services, taking into consideration SITA's GPCE cloud product offering and achieving this in accordance with Business Take on Framework (BTOF) defined processes.
- Model Target Business Solution Specification in accordance with ICT standards and the enterprise architecture for Government
- Support Target Business Solution Specification in accordance with ICT standards and the enterprise architecture for Government
- Manage client's expectations, to ensure that Cloud solutions meet client needs.
- Participate in Cloud product testing in accordance with approved /accepted test methodologies.
- Participate in packaging and releasing of cloud products in accordance with ICT standards and the enterprise architecture for Government.

Qualifications and Experience

Minimum: 3-year Diploma / Degree in Computer Science, Information Systems or equivalent/NQF level 6 with 360 credits.

Certifications: ITIL foundation, TOGAF, AWS, CCNE Cloud certification Cloud Platform and Infrastructure will be an added advantage.

Experience: 3-5 years' experience in business analysis, business process management and business process engineering/reengineering. Including experience in business modelling. experience in business architecture.

Experience in IT products design and/or analysis of IT Systems Operations / Management; Database architecture and/or Virtualization; IP Networking; Storage; IT Security; Experience with working with operational teams to ensure a supportable architecture/solution.

Technical Competencies Description

Knowledge of:

Business Architecture. Product development lifecycle. Understanding of Governance. Communication and Collaboration. Process and methodologies. Virtualization. Application Services. Proficient in all aspects of solution development life cycle including analysing prototypes, and architectural best practices.

Expertise with different architecture and design patterns and tools. Understanding of general IT infrastructure environment - Windows Server, Linux Server, Server Infrastructure and Databases. Basic understanding of cloud delivery models, basic knowledge about computer networks, basic knowledge of best practices for IT operations.

Knowledge of the Private Cloud and Hybrid cloud configurations, patterns and practices Automation and orchestration. Ability to create, maintain and organize documentation to support business operations. Basic project management skills, with a high aptitude of being involved in multiple projects. Ability to engage with multiple stakeholders fair Knowledge of infrastructure, key processes, and technology-oriented risk issues. Possess presentation and persuasion capabilities that elicit confidence and credibility.

Technical competencies: Business Analysis; and Business Intelligence & Analytics.

Interpersonal/behavioural competencies: Attention to Detail; Analytical thinking; Disciplined; Resilience; and Stress Management.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process

1. Register using your ID and personal information
2. Use received one-time pin to complete the registration
3. Log in using your username and password
4. Click on "Employment & Labour
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1. Click on "Employment & Labour
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za OR 080 1414 882

CV`s sent to the above email addresses will not be considered.

Closing Date: 23 April 2026

Disclaimer

SITA is an Employment Equity employer, and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to short-listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a performance contract, assessment recommendation, verification of the applicants` documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.