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## Media Statement

Att: Tech Reporters & Editors

### PRESS STATEMENT

#### For Immediate Release

#### **SITA Accelerates SCM Automation to Improve Service Delivery and Competitive Pricing**

Pretoria, 13 June 2025 — The State Information Technology Agency (SITA) is making significant progress in automating its Supply Chain Management (SCM) processes in direct response to client concerns around service delivery delays and competitive pricing.

The SCM automation project, initially scheduled for official launch in September 2025, is progressing ahead of schedule. If the current pace continues, SITA may be in a position to bring the system online even earlier than anticipated. This transformation is a strategic milestone in SITA's broader modernisation drive to streamline operations, enhance accountability, and deliver better value to the public sector.

"We've listened closely to the feedback from our clients, particularly around turnaround times and pricing transparency," said Tlali Tlali, Head of Corporate Affairs at SITA. "The automation of our SCM processes is not just a technological upgrade – it is a commitment to more responsive, predictable, and cost-efficient service delivery. We are pleased with the pace of progress and confident this development will significantly improve how we engage and transact with our clients."

The automated SCM system will include enhanced procurement workflows, real-time tracking, and integration with key financial and project management tools – reducing manual bottlenecks, improving audit readiness, and enabling proactive client support.

SITA will provide updates on system readiness and client onboarding in the coming weeks.

### ENDS

For more information about SITA and its initiatives, please visit [www.sita.co.za](http://www.sita.co.za)

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### Media Contact

Mr Tlali Tlali

#### **Non-Executive Directors:**

Ms Sedzani Mudau(Chairperson), Mr Willie Vukela, Mr Willie Mathebula, Adv. Johannes Collen Weapond,  
Mr Omega Shelembe

#### **Executive Directors:**

Mr. G Reddy (Managing Director Acting), Mr. MK Kgauwe (Chief Financial Officer)

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