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MEDIA STATEMENT

TRANSFORMING STATE-OWNED ENTITIES: LESSONS FROM ESKOM

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As part of its mission to drive transformation across South Africa's State-Owned Entities (SOEs), the State Information Technology Agency (SITA) is actively engaging with multiple SOEs to share insights and identify best practices.

SITA aims to leverage lessons learned from successful transformations to avoid common pitfalls and enhance operational efficiency across these crucial sectors.

SITA's collaboration with Eskom, one of South Africa's largest and most pivotal SOEs, serves as a cornerstone in these efforts. The remarks recently shared with SITA employees by Eskom's Board Chairperson, Dr Nyati Mteto, provide valuable insights into effective governance, leadership and strategic implementation, which are essential for SOEs to navigate complex challenges.

Dr Mteto's reflections on Eskom's transformation journey emphasised the importance of decisive leadership, data-driven decision-making and a commitment to accountability. One of the key steps he highlighted was the importance of engaging not just with the executive team but also working closely with management to deliver real solutions. He also mentioned that this approach made a significant impact at Eskom, promoting a culture where accountability is at the core of their operations.

"As leaders, it's our responsibility to set the tone for the entire organisation by leading with integrity and ensuring that every level of management is held accountable for their decisions. Together, we can foster a transparent, results-driven environment that empowers everyone to contribute towards success," Nyati explained. These principles resonate with SITA's own internal transformation goals.

Non-Executive Directors:

Ms. M Mosidi (Chairperson), Prof. S Bvuma (Deputy Chairperson), Ms. Z Hill, Ms. O Ketsekile,
Ms. N Pietersen, Mr. R Ramabulana, Mr. M Ratshimbilani

Executive Directors:

Mr. S Dzungwa (Managing Director Acting), Mr. MK Kgauwe (Chief Financial Officer)

Acting: Company Secretary

Ms. N. Green

Mr. Simphiwe Dzengwa, Acting Managing Director of SITA, indicated that the agency is engaging with SOE's and applying lessons to its work. SITA is not only focusing on digital transformation but also strengthening governance frameworks, skills development and fostering transparency. Dzengwa emphasised, "Transformation is a gradual process. We've learned from Eskom that effective governance structures and a commitment to accountability are key to long-term success. These are the principles and practises, we are committed to embed."

SITA has already begun implementing digital solutions, including cloud computing and advanced data analytics, to help SOEs modernise their operations and remain competitive in a rapidly evolving digital landscape. By doing so, SITA is equipping government entities across South Africa with the tools needed to anticipate challenges, optimise performance and meet the demands of a digital-first economy.

Looking ahead, SITA is planning a series of workshops and engagements with key SOEs, bringing together internal and external experts to focus on governance and leadership. This initiative underscores SITA's commitment to drive innovation and accountability, ensuring that South Africa's SOEs are well-positioned for sustainable growth.

Through continued collaboration with Eskom and other public entities, SITA is poised to lead the transformation of South Africa's public sector, ensuring that SOEs are prepared for the challenges and opportunities of the future.

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