



REFERENCE NR : **VAC01541**
JOB TITLE : **Specialist: Server Administrator**
JOB LEVEL : **C5**
SALARY : **R 345 328 - R 575 546**
REPORT TO : **Senior Server Engineer**
DIVISION : **Network and Service Management**
Department : **KZN - EUC/LAN & Desktop**
LOCATION : **Pietermaritzburg**
POSITION STATUS : **Permanent (Internal / External)**

Purpose of the job

Design, planning, acquisition and implementation of all related Server Infrastructure Services. Support and maintenance of all Server related Infrastructure including hardware and software. Manage the provisioning of all Server related Infrastructure Services, planning, coordinating, monitoring and controlling to ensure the availability the services according to the Service Level Agreements. Ensure the resolution of hardware and software; incidents and service requests according to contracted Agreements Support and maintenance of all Server related Infrastructure according to prescribed policies, procedures, standards and governance frameworks.

Key Responsibility Areas

- Investigate/confirm/refer/log a call to upgrade the server;
- Rectify the faults affecting the availability of the server
- Installation of servers
- Implement procedures and standards for Directory Integrated Systems, Servers and related services and monitor adherence thereof
- Resolution and handling of medium operational Incidents as per SLA incident handling timeframes
- Monitoring of Server and Services Toolsets & Dashboards

Qualifications and Experience

Minimum: Grade 12 plus 3 year IT Diploma / Degree in in Computer Science, or IT/ related fields (NQF level 6).
Certifications: MCSE.

Experience: 3 - 5 years' experience as a Server Administrator in the provisioning, support and maintenance and support of all Server related Infrastructure such as Enterprise Directory Services, virtualization and server infrastructure technology stack. Experience in working within the ITIL Framework for Incident, Problem, Change, or Service Experience in the design, planning, implementation of an Enterprise Server solutions and services.

Technical Competencies Description

Knowledge of: Organizational Awareness: IT and Government Industry IT Products and Services Knowledge of: System performance Server Performance Management knowledge of TCP/IP, DNS, 802.1x, and DHCP protocols;

knowledge of Windows and Linux Servers, Server Operations, Server applications, etc.; knowledge of both physical and virtualized servers, especially Hyper-V; Understanding of the government regulations Understanding of: Hardware and software support for client system/solutions, Server & Storage related technologies & related management toolsets and solutions Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications ICT Operational Trends Network Operating Systems Project Management NOS/Active Directory/Virtualisation Quality assurance standards DNS, E-Mail, software deployment, Patch management, Core Stack builds VPN technologies and concepts Disaster Recovery Virtualisation technologies and concepts Computer and network security principles Operating System Stack builds (OS Imaging). Service Level Management Technical: Proficiency in maintenance of Core Server infrastructure and Services (Patch management, Antivirus, DNS, DHCP, Agents etc). Microsoft administration and related services. Virtualized server designs and support. Server monitoring. Server operating system rebuilds and restore. Domain controllers rebuild and restore. Communication skills. Verbal Communication. Writing skills. Reading skills. Reporting. Interpersonal Skills. Honest. Self-Management Skills. Initiative. Integrity. Self-Actualization. Intellectual Skills. Responsible. Hard working. Team player. Solution oriented. Diligent. Act with Integrity. Proactive & Decisive. Innovative and Assertive. Information Scanning. Lateral Thinking. Attention to details. Problem solving, Decision making and analytical skills.

Skills: Application Development, Application Maintenance and Support, System Maintenance & Support, Customer Relationship Management, Database Administration, Database Management, Network/Infrastructure Management, IT Risk Management, Systems Administration, Vendor/Supplier Management.

Interpersonal/behavioral competencies: Active listening, Attention to Detail, and Analytical thinking.

Other Special Requirements

N/A

How to apply

Internal candidates must apply using this email address: Buyiswa.internalkznrecruitment@sita.co.za

External candidates must apply using this email address: kznrecruitment@sita.co.za

Closing Date: 10 May 2021

Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant's documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted
- CV's sent to incorrect email address will not be considered.