



## VACANCY

REFERENCE NR	:	SSA_LDS_05_2020
JOB TITLE	:	Specialist Server Administrator X 10
JOB LEVEL	:	C5
SALARY	:	R 345 328 – R 575 546
REPORT	:	Consultant Server Management Services
DIVISION	:	SD OPS: LDS Infrastructure
Department	:	LAN & Desktop Services
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Fixed Term Contractor – 3 Years (Internal /External)

### Purpose of the job

To maintain the core server infrastructure, rectify faults affecting server availability, install servers, resolve operational incidents and provide support and associated services in the client's enterprise or LAN environment to ensure good service delivery.

### Key Responsibility Areas

- Plan, design and build Directory integrated systems
- Investigate/confirm/refer/log a call to upgrade the server;
- Rectify the faults affecting the availability of the server;
- Installation of servers;
- Implement procedures and standards for Directory Integrated Systems, Servers and related services and monitor adherence thereof;
- Resolution and handling of operational Incidents as per SLA incident handling timeframes; and
- Monitoring of Server and Services Toolsets & Dashboards.

### Qualifications and Experience

**Minimum Qualifications:** 3 year National Diploma / Degree in in Computer Science, /or IT related NQF level 6.

**Experience:** 3-5 years practical experience in the provision and support of Directory services & core server infrastructure and associated services.

**Added Advantage:** Novell, Linux, Exchange 2019, Microsoft 2019, SCCM and SCOM, Apple Mac, F5 and Rapid 7

### Technical Competencies Description

**Knowledge of:** System performance; Server Performance Management; knowledge of TCP/IP, DNS, 802.1x, and DHCP protocols; knowledge of Windows Servers, Server Operations, Server applications, etc.;

knowledge of both physical and virtualized servers, especially VMware; Understanding of the government regulations. Understanding of: Hardware and software support for client system/solutions; Server & Storage related technologies & related management toolsets and solutions;; ICT Operational Trends; Network Operating Systems; Project Management; Active Directory/Virtualisation; Quality assurance standards; DNS, E-Mail, software deployment, Patch management;; VPN technologies and concepts; Disaster Recovery; Virtualisation technologies and concepts; Computer and network security principles; Operating System Stack builds (OS Imaging); Service Level Management.

**Skills:** Proficiency in maintenance of Core Server infrastructure and Services (Patch management, Antivirus, DNS, DHCP, Agents etc); Microsoft administration and related services; Virtualised server designs and support; Server monitoring; Server operating system rebuilds and restore; and Domain controllers rebuild and restore. Communication skills; Self-management skills and intellectual skills.

#### Other Special Requirements

The incumbent will be required to undertake travelling to SITA offices country-wide, client sites and supplier's offices.

#### How to apply

Kindly send your CV to: [lerato.recruitment@sita.co.za](mailto:lerato.recruitment@sita.co.za)

Reference number: **VAC01139;1142;1143;1146;1148; 1149; 1088 ; 1089 ;01153; 01154**

**Closing Date: 15 May 2020**

#### Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted