

VACANCY

REFERENCE NR	:	Spec. Server Admin X5-LDS
JOB TITLE	:	Specialist Server Administrator X5
JOB LEVEL	:	C5
SALARY	:	R 345 327.75 – R 575 546.25
REPORT TO	:	Consultant Server Management Services
DIVISION	:	Network Services
Department	:	LAN and Desktop Services
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Two (2) Years Fixed Term Contractor (Internal / External)

Purpose of the job

To maintain the core server infrastructure, rectify faults affecting server availability, install servers, resolve **medium and high** operational incidents and provide support and associated services in the client's enterprise or LAN environment to ensure good service delivery.

Key Responsibility Areas

Investigate/confirm/refer/log a call to upgrade the server. Rectify the faults affecting the availability of the server. Installation of servers. Implement procedures and standards for Directory Integrated Systems, Servers and related services and monitor adherance thereof. Resolution and handling of medium operational Incidents as per SLA incident handling timeframes. Monitoring of Server and Services Toolsets & Dashboards.

Qualifications and Experience

Minimum: Grade 12 plus 3 year Diploma / Degree in Computer Science, and/or IT/ related fields / (NQF level
6. Experience: 3-5 years practical experience in the provision and support of Directory services & core server infrastructure and associated services.

Technical Competencies Description

Knowledge of: System performance, Server Performance Management, knowledge of TCP/IP, DNS, 802.1x, and DHCP protocols; knowledge of Windows and Linux Servers, Server Operations, Server applications, etc. knowledge of both physical and virtualized servers, especially Hyper-V; Understanding of the government regulations. Hardware and software support for client system/solutions, Server & Storage related technologies & related solutions, Service Management systems (ASPECT /ARS/ITSM7) or equivalent management toolsets and applications, ICT Operational Trends, Network Operating Systems, Project Management, NOS/Active, Directory/Virtualisation, Quality assurance standards, DNS, E-Mail, software deployment, Patch management, Core Stack builds, VPN technologies and concepts, Disaster Recovery, Virtualisation technologies and concepts, Computer and network security principles, Operating System Stack builds (OS Imaging), Service Level Management. Technical Skills: Proficiency in maintenance of Core Server infrastructure and Services (Patch management, Antivirus, DNS, DHCP, Agents etc), Microsoft administration and related services, Virtualised server designs and support, Server monitoring, Server operating system rebuilds and restore, Domain controllers rebuild and restore.

Other Special Requirements Security Clearance.

How to apply Kindly send your CV to <u>lerato.recruitment@sita.co.za</u>



Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be considered.