



## VACANCY

<b>REFERENCE NR</b>	:	<b>VAC01414</b>
<b>JOB TITLE</b>	:	<b>Specialist Networks: Wide Area Networks (WAN)</b>
<b>JOB LEVEL</b>	:	<b>C4</b>
<b>SALARY</b>	:	<b>R 324 686 - R 541 143</b>
<b>REPORT TO</b>	:	<b>Consultant: Networks (WAN Ops) Engineer</b>
<b>DIVISION</b>	:	<b>EC- Provincial and Local Consulting</b>
<b>Department</b>	:	<b>EC: Broadband</b>
<b>LOCATION</b>	:	<b>Eastern Cape</b>
<b>POSITION STATUS</b>	:	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

To monitor network status, attend to network incidents and service requests, ensure service restoration, and completion of root cause analysis.

### Key Responsibility Areas

- To Plan and design Network infrastructure which includes improvements, upgrades and solution which will ultimately guarantee project success;
- To prepare and install Network infrastructure as specified by the client so that the required service delivery standards are met
- To provide administrative support and maintenance to relevant stakeholders in order to enhance effective service delivery
- To conduct proactive Network monitoring and management to reduce risks and eliminate inefficiencies
- To furnish service reports on the Network performance by using appropriate communication channels to keep all stakeholders abreast of developments.

### Qualifications and Experience

**Minimum:** 3 year National diploma/degree in Computer Science/Information Technology/Engineering and/or equivalent.

**Experience :** 3 years experience in Wide Area Network (WAN), Troubleshooting Technology, Network topology, Network Design, Application Layer and routing protocols.

### Technical Competencies Description

**Knowledge of:** Organizational Awareness: Network Infrastructure IT and Government Industry IT Products and Services Knowledge of: Incident Restoration and network principles Internet, Application Layer protocols, services and standards Computer and network principles Multi-Protocol Label Switching (MPLS) Virtual Private Network (VPN) Wide Area Network (WAN) Local Area Network (LAN) Quality of Service (QOS) Routing and Switching Carrier Services Service Level Agreement (SLA) reporting. A solid understanding of: Network Management Systems VPN technologies

and concepts Modems Carrier technology Cabling Principles Troubleshooting WAN Technologies Behavioural Attributes: Self-confidence, Problem resolution orientation, Customer Relations, communication. Ability to interact with leadership and external customers. Incumbent must be willing to consult and interact with Government officials, standards generating bodies, accreditation and certification bodies. Ability to work independently under minimal supervision. Skills: Network/Infrastructure Management. Interpersonal/behavioural competencies: Attention to Detail, Analytical thinking, Continuous Learning, Disciplined, Resilience, Stress Management.

#### **Other Special Requirements**

N/A

#### **How to apply**

Internal candidates must apply using this email address: [Asanda.internalecrecruitment@sita.co.za](mailto:Asanda.internalecrecruitment@sita.co.za)

External candidates must apply using this email address: [ecrecruitment@sita.co.za](mailto:ecrecruitment@sita.co.za)

#### **Closing Date: 10 May 2021**

#### **Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant`s documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV`s sent to incorrect email address will not be considered