## SITA

| VACANCY |
| --- |
| **RE – ADVERTISEMENT** |

| | | |
| --- | --- | --- |
| **REFERENCE NR** | : | **DSD/Social Dev Exchange C5 / 2017-10 FTC** |
| **JOB TITLE** | : | **Specialist: Server Administrator (Unified Messaging Exchange) X1** |
| **JOB LEVEL** | : | **C5** |
| **SALARY** | : | **R 345,327.75 - R 575,546.25** |
| **REPORTS TO** | : | **Senior Specialist: Server Administrator** |
| **DIVISION** | : | **ICT Service Delivery** |
| **DEPT** | : | **LAN & Desktop Support Services** |
| **LOCATION** | : | **Pretoria** |
| **POSITION STATUS** | : | **24 Months Fixed Term Contract (Internal/External)** |

### Purpose of the job

To maintain the client's core server infrastructure, rectify faults affecting availability; install/configure servers and other related devices, resolve **medium to high** operational incidents and requests. Provide support associated services within the client's enterprise or LAN environment to ensure good service delivery.

### Key Responsibility Areas

Investigate/confirm/refer/log a call to upgrade the server. Rectify the faults affecting the availability of the server. Installation of servers. Implement procedures and standards for Directory Integrated Systems, Servers and related services and monitor adherence thereof. Resolution and handling of medium operational Incidents as per SLA incident handling timeframes. Monitoring of Server and Services Toolsets & Dashboards.

### Qualifications and Experience

**Minimum Requirements:** Grade 12 plus 3 year Diploma / Degree in in Computer Science, and/or IT/ related fields / **(NQF level 6**. **Experience: 3-5** years practical experience in the provision and support of Directory services & core server infrastructure and associated services. **Added Advantage:** MCSE.

### Technical Competencies Description

**Knowledge of:** System performance; Server Performance Management; knowledge of TCP/IP, DNS, 802.1x, and DHCP protocols; knowledge of Windows and Linux Servers; Server Operations, Server applications, etc.; knowledge of both physical and virtualized servers, especially Hyper-V; Understanding of the government regulations. Hardware and software support for client system/solutions; Server & Storage related technologies & related management toolsets and solutions; Service Management systems (ASPECT /ARS/ITSM7) or equivalent applications; ICT Operational Trends; Network Operating Systems; Project Management; NOS/Active Directory/Virtualisation; Quality assurance standards; DNS, E-Mail, software deployment, Patch management, Core Stack builds; VPN technologies and concepts; Disaster Recovery; Virtualisation technologies and concepts; Computer and network security principles; Operating System Stack builds (OS Imaging); Service Level Management. **Skills**: Proficiency in maintenance of Core Server infrastructure and Services (Patch management, Antivirus, DNS, DHCP, Agents etc.); Microsoft administration and related services; Virtualised server designs and support; Server monitoring; Server operating system rebuilds and restore; Domain controllers rebuild and restore; Communication skills; Interpersonal skills, Self-Management skills; Intellectual skills**. Added Advantage:** Verified certified MCSE or MCITP will be an added advantage.

### Other Special Requirements

Security clearance and Driver's license and own transport.

### How to apply

**Kindly forward your CV to: lerato.recruitment@sita.co.za**
**Closing Date: 22 February 2018**

**Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to people from the designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- Do not apply for the position if you do not have the valid relevant qualifications and experience.
- Use the Ref **DSD/Social Dev Exchange C5 / 2017-10 FTC** in the subject line.