



VACANCY

REFERENCE NR : LP/LDST/FTCX3/2017-06
JOB TITLE : LAN & Desktop support Technician X3
JOB LEVEL : C1
SALARY : R 217,229.01 – R 362,048.35
REPORT : Consultant: LAN & Desktop Support
DIVISION : Limpopo Provincial Management
Department : ISD: Infrastructure Services
LOCATION : Polokwane
POSITION STATUS : TWELVE (12) MONTHS FIXED TERM CONTRACT (Internal/External)

Purpose of the job

Provide LAN and Desktop support.

Key Responsibility Areas

Provisioning of first and second level LAN and Desktop support and 3rd level call escalations; Installation/configuration, implementation, maintenance and support of licensed software and applications/systems. Provide LAN & Desktop advisory services to clients. Provide support to the enterprises local IT and software resources.

Qualifications and Experience

Minimum: Matric or Grade 12 or relevant NQF level plus A+ or N+.

Experience: 2-3 years relevant experience with emphasis on LAN & Desktop support or call monitoring and management. **Added Advantage:** MTA, MCSA, MCSE, MCITP and/or MCTS (Windows)

Technical Competencies Description

Knowledge of: Computer and network or ITIL principles; LAN principles and topology; Internet protocols; services and standards; Installation and configuration of LAN and Desktop Software; Quality of Service; Understanding of: Office applications; Directory Services; Messaging services; End user equipment trouble shooting; Network Management; Modems; LAN Principles; Cabling Principles, Printing; Knowledge of incident management and call escalation. Experience with client call management. Knowledge of problem or change management processes. Knowledge of ITIL processes.

Technical: A+; N+; Microsoft Office (ICDL); basic understanding of routing and switching technologies; Servers; ITIL; Voice over IP; Quality of Service.

Other Special Requirements

Successful attainment of the required security clearance will be a determination for employment confirmation.

A valid driver's licence and own transport.

How to apply

Kindly send your CV to lpemployment@sita.co.za

Closing Date: 13 June 2017



Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.