

VACANCY

REFERENCE NR	:	VAC02371/21
JOB TITLE	:	HOD - Implementation and Functional Application Support Services
JOB LEVEL	:	E2
SALARY	:	R 1 339 003 - R 2 008 505
REPORT TO	:	Executive: Application Development and Maintenance
DIVISION	:	Application Development and Maintenance
DEPT	:	IFASS
LOCATION	:	SITA Centurion
POSITION STATUS	:	5 years fixed term contract

Purpose of the job

To lead the implementation of unique, critical and transversal solutions in government in accordance to the SITA standardised methodology so as to ensure uniformity across all government departments. The position will also lead the establishment of the Applications migration capability and establish strategic relationships with the customers.

Key Responsibility Areas

- Lead the development and implementation of the IFASS Strategies and roadmaps;
- Lead the development and implementation of governance framework for Transversal Solutions and monitor the adherence thereto so as to deliver quality products in a controlled environment;
- Lead the end-to-end solution implementation and migration services capability and ensure that all solutions are best fit for each client's environment are used correctly including the management of resources, budget, equipment and finances in order to ensure the efficient operation of Implementation Services department;
- Oversee the definition of a governance framework for the applications release management;
- Establish and maintain strategic relations with customers in line with the business goals and ensure that communication flow effectively;
- Knowledge Management and Innovation: Ensure that resources are kept abreast of the latest industry
 developments and ensure that appropriate technologies are used for knowledge management so as to ensure
 innovation and improved productivity;
- Financial and business management; and
- Human Capital Management.

Qualifications and Experience

Minimum: A Bachelor's Degree in Software Engineering/ Computer Science /Information Technology or relevant qualification equivalent to NQF Level 7. Any Vendor certification for applications, ITIL or COBIT Certification will be an added advantage.

Experience: 8+ years' experience in ICT solution development and implementation the provision of ICT services / solutions, with 5 years as a Senior Manager with strategic leadership in a management position in similar environment.

Experience should include: ICT Application Development and Maintenance experience with a sound understanding of the underpinning technologies and methodologies experience in general management as well as in the provisioning of large systems within the corporate and public sector IT contracts and vendor management experience as a Quality Assurance Manager as well as management experience in solution development and configuration. Ability to consolidate and define current and future platform strategic solutions.

Technical Competencies Description

Knowledge of: Corporate Governance (KING IV and Company Act); ICT Governance and Compliance (COBIT; ISO9001, ISO27001/2); ICT Service Management (ITIL); Systems Engineering Life-Cycle Management; System or Database Administration Implementation Methodologies; Agile Systems Delivery Approaches; DevOps Practice; Cloud Computing Service Models; Solution Containerisation; Application Maintenance and Support IT Quality Management; General Business Management; General Human Resource Management; General Financial Management; General ICT Procurement; Development Methodologies; Cyber Security; IT Security; COTS (Commercial of the Shelf) Products; OSS (Open Source Software) Products; ICT Strategies and Architectures (TOGAF); Project Management (PMBOK; PRINCE II); CMMI; ICT Infrastructure and Life- Cycle Architectures; Disaster Recovery and Business Continuity; Service delivery on large System of Systems, Government Solutions, Transversal Solutions and Corporate Solutions.

Skills: Application Development; Application Maintenance and Support; Architecture; Business Analysis; Business Continuity; Business Development; Business Intelligence & Analytics; Business Writing; Customer Relationship Management; Enterprise ICT Governance (Policies & Legislation); Implementation Management; Information Management; Information Protection.

Leadership Competencies: Customer Experience; Collaboration; Communicating and Influencing; Honesty, Integrity and Fairness; Outcomes driven; Innovation; Planning and Organising; Creative Problem Solving;

Bimodal IT Practice; Managing People and Driving Performance; Decision-making; Responding to Change and Pressure; Strategic Thinking.

Interpersonal/Behavioural competencies: Active listening; Attention to Detail; Analytical thinking; Continuous Learning; Disciplined; Empathy; and Inclusivity.

Other Special Requirements N/A How to apply

Internal candidates must apply using this email address: <u>Masego.internalrecruitment@sita.co.za</u>

External candidates must apply using this email address: <u>Masego.recruitment@sita.co.za</u>

Closing Date: 02 March 2021

Disclaimer

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).

- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted
- CV's sent to incorrect email address will not be considered