



## VACANCY

REFERENCE NR	:	Unified Communication- NE
JOB TITLE	:	Network Engineer (Unified Communication) X1
JOB LEVEL	:	C5
SALARY	:	R 345 328 – R 575 546
REPORT TO	:	Consultant: Network Engineering
DIVISION	:	Provincial & Local Consulting
Department	:	Networks & Service Management: Converged Communications:
LOCATION	:	Kwazulu-Natal
POSITION STATUS	:	Fixed Term Contract -36 Months (Internal/External)

### Purpose of the job

To monitor network status, attend to network incidents and service requests to ensure service restoration, and complete root cause analysis.

### Key Responsibility Areas

Infrastructure management. Maintenance of Network Devices. Provide user support and attend to logged incidents.

### Qualifications and Experience

**Minimum:** 3 year National Diploma/Degree in IT related field (Computer Science, Information Technology/Engineering, B Com etc.). CCNA Voice or Collaboration will be an added advantage. **Experience:** 3-5 years' experience in provision and support of ICT solutions (specifically within a Unified Communication environment), Wide Area Network (WAN), Troubleshooting Technology, Network topology, Network Design, Application Layer and routing protocols.

### Technical Competencies Description

**Knowledge of:** IP, VOIP and PBX telephony platforms; Voice, Video and Web conferencing; ESXI, System IOS & OS platforms; Management Suite (PCP, PCA, PCD & eSight); Unified Messaging; Customer Contact Centers; End user telephony equipment; PBX features and functions. Configuring and supporting multisite voice deployments Gateway configuration, planning and designing of integrated voice networks. Networking knowledge and experience ISDN PRI/BRI connectivity; Quality of Service requirements. Incident Restoration and network principles, Internet, Application Layer protocols, services and standards, Computer and network principles, Multi-Protocol Label Switching (MPLS), Virtual Private Network (VPN), Wide Area Network (WAN), Local Area Network (LAN), Quality of Service (QOS), Routing and Switching, Carrier Services, Service Level Agreement (SLA) reporting, Network Management Systems, VPN technologies and concepts, Modems, Carrier technology, Cabling Principles, Troubleshooting WAN Technologies.

**Skills:** Proficiency in Voice, video, Routing and switching technologies and protocols, Voice Soft Switches, Network Operating Systems, Project Management ITIL, fault, configuration, accounting performance and security management.

### Other Special Requirements

Behavioral Attributes: Self-confidence, Problem resolution-orientation, Customer Relations, communication. Ability to interact with leadership and external customers. Incumbent must be willing to consult and interact with

Government officials, standards generating bodies, accreditation and certification bodies. Ability to work independently under minimal supervision. Must be willing to work standby shifts and overtime when required.

#### **How to apply**

Kindly send your CV to: [kznrecruitment@sita.co.za](mailto:kznrecruitment@sita.co.za)

**Closing Date: 24 April 2018**

#### **Disclaimer**

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be considered.