



## VACANCY

<b>REFERENCE NR</b>	:	<b>VAC01103/22</b>
<b>JOB TITLE</b>	:	<b>Advanced Operational Backup Administrator</b>
<b>JOB LEVEL</b>	:	<b>C1</b>
<b>SALARY</b>	:	<b>R 217 229 - R 362 048</b>
<b>REPORT TO</b>	:	<b>Senior Specialist Backup Administrator</b>
<b>DIVISION</b>	:	<b>Service Management</b>
<b>Department</b>	:	<b>End User Computing</b>
<b>LOCATION</b>	:	<b>SITA Erasmuskloof</b>
<b>POSITION STATUS</b>	:	<b>3 years - Fixed term contract (Internal &amp; External)</b>

### Purpose of the job

To maintain the core backup infrastructure, resolve low/medium operational incidents, ensure contracted data is backed up successfully and restores are functional. Provide support and associated services in the client's enterprise or LAN/End user environment to ensure good service delivery.

### Key Responsibility Areas

Provide Maintenance and support of backup services. Resolution and handling of operational Incidents as per SLA incident handling timeframes. Provide support to the Specialist /Snr Specialist during the installation of Server Services Toolsets & Dashboards , acquired.

### Qualifications and Experience

**Minimum:** 1 - 2 year National Higher Certificate in IT (NQF level 5). A verified / certified alternative specialised certification e.g MCSA.

**Experience :** 1-2 years practical experience in the administration of backup infrastructure and associated services.

### Technical Competencies Description

**Knowledge of:** Organizational Awareness: IT Products and Services. Basic knowledge of: System performance. Server Performance Management. TCP/IP, DNS, 802.1x, and DHCP protocols. Windows and Linux Servers, Server Operations, Server applications, etc.; physical and virtualized servers, especially Hyper-V and VMware. Government regulations. Public Finance Management Act (PFMA) Basic understanding of: Hardware and software support for client system/solutions. Server & Storage related technologies & related management toolsets and solutions. Service Management systems (ASPECT/ITSM7) or equivalent applications ICT Operational Trends. Network Operating Systems. NOS/Active Directory/Virtualisation. DNS, E-Mail, software deployment, Patch management, Core Stack builds. VPN technologies and concepts. Disaster Recovery. Virtualisation technologies and concepts. Operating System Stack builds (OS Imaging).

### Other Special Requirements

N/A

## How to apply

Kindly send your CV to: [Malebo.recruitment@sita.co.za](mailto:Malebo.recruitment@sita.co.za)

**Closing Date: 06 August 2021**

## Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant`s documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV`s sent to incorrect email address will not be considered